On-Site Health Center – Questions and Answers

Q: Is IVCC willing to allocate more space than 250sq ft for the clinic?
   A: Yes

Q: Who will have access to the clinic?
   A: Students, staff, and faculty

Q: What is the smallest/largest # of persons who will have access to the clinic?
   A: IVCC has 4500 students per semester and staff and faculty of 500 employees

Q: Will the clinic be free or will it run through insurance? Or some mix?
   A: Anyone using the clinic is responsible for payment, with either cash or insurance

Q: Will there be any type of incentive to use the clinic, and if so, what will the incentive be?
   A: No

Q: Will children be able to use the clinic?
   A: No

Q: What is the 3 year trend rate for any and all health plans involved in the clinic?
   A: Information not available

Q: What are the major cost drivers for these plans?
   A: Information not available

Q: What is the average member age for the insurance plans?
   A: Information not available

Q: What is the purpose of the clinic and its primary objectives?
   A: Convenient medical care for students and employees

Q: What is the expected # of clinic hours/schedule at opening?
   A: 16 – 20 hours per week

Q: Describe the health plans that are involved. Deductibles? Copays? H S A or similar?
   A: Employees covered by Health Link network – PPO & HMO

Q: Anticipated number of IVCC employees and students who will be allowed to utilize the clinic?
   A: IVCC has 4500 students per semester and staff and faculty of 500 employees

Q: In addition to the clinic being used by IVCC employees and students, will the dependents of the employees and students be allowed to use the clinic? If so, what are the expected numbers?
   A: They will be allowed to use the clinic, but it is not likely they will use the clinic
Q: Will services be available for people who are not students, staff, or faculty?
   A: The center will not be limited to students, staff, and faculty

Q: How will any satellite locations be served?
   A: Satellite students, staff, and faculty will be served at the Oglesby campus

Q: Is there flexibility in the hours of operation?
   A: The hours are flexible, as long as it is consistent and the hours are clearly posted.

Q: Would the vendor be allowed to adjust the hours of operation for the summer months?
   A: Hours during the summer months could be adjusted, as long as it is consistent and the hours are clearly posted.

Q: Would the vendors be allowed to survey the students, staff, and faculty for the days and hours of operation which would best support their needs?
   A: Only the awarded vendor would be able to survey the students, staff, and faculty

Q: Did the College survey the students, staff, and faculty to determine the need for an on-site health center?
   A: No, the College’s health insurance provider encouraged us to provide this service

Q: Would blueprints be available?
   A: Yes, the College can e-mail the information to those potential bidders upon request

Q: Can electrical outlets be added, if needed?
   A: Yes

Q: Is there currently internet/phone connectivity in the space?
   A: Yes

Q: Is there plumbing in the space?
   A: No

Q: Can a sink be added in the space?
   A: No, not easily

Q: Can the space outside of the alternate space in building E be utilized for seating?
   A: Yes

Q: Will the awarded vendor have the option to choose from the three spaces available?
   A: Yes
Q: What are the approximate room sizes of the three spaces available?
    Building C – upper level – 100 sq. ft.
    Building E – 400 sq. ft.