Questions and Answers for IVCC Website Accessibility Mandate RFP2026-P01 - #2

1. According to the RFP, the Learning Management System (Brightspace) is in scope. Are all of the courses created by educators in the Brightspace LMS in scope?
   - No, just the common pages of the system.

2. If educators create courses in the LMS, do you have guides in place to help them create accessible content within the LMS?
   - Yes

3. Does IVCC currently use D2L Accessibility+ (or other tools) to assist with the accessibility of its Brightspace LMS content?
   - Yes

4. Should the review only include content within scope for IVCC's compliance deadline? For instance, the course catalog (https://ivcc.smartcatalogiq.com) includes previous online catalogs and handbooks (e.g., 2024-2025) that will not be covered by the ADA Title II web regulation.
   - Just content in compliance with the deadline.

5. Are vendors expected to remediate code directly, or only provide guidance and recommendations to IVCC staff?
   - We would like pricing for both options.

6. For password-protected systems, how will access credentials and test accounts be provided (e.g., student, faculty, admin roles)?
   - Temporary access would be granted.

7. Does IVCC expect vendors to review PDFs, multimedia content, forms, and other non-HTML digital assets hosted on these platforms?
   - Yes

8. What size audiences are expected for training (e.g., IT staff only, or all faculty/staff)?
   - We are estimating about 10 employees that are a combination of IT and staff members.

9. How is "ongoing support" defined? Does IVCC expect monthly monitoring reports, a retainer-style helpdesk, or just ad hoc consulting?
   - We would be interested in on-going monthly scans and retainer-style helpdesk.

10. What is the expected duration of support beyond the May 1, 2026 completion date?
    - This is TBD based on how comfortable we feel moving forward once the project is completed and the costs of offerings in question 9.

11. Should vendors propose subscription-based monitoring tools (e.g., Siteimprove, Monsido) or is IVCC looking for manual follow-up checks?
    - We would be interested in learning about subscription-based monitoring tools.

12. Is IVCC expecting vendors to provide a VPAT/ACR repository or just audit reports?
    - We are just expecting audit reports.

13. Should pricing be presented as a fixed project fee, time & materials, or a hybrid (e.g., fixed for audit, hourly for remediation)?
    ➢ Phased payments would most likely be preferred, but you can list a fixed price as well.

14. Are there budget constraints IVCC can share to help vendors scope realistic proposals?
    ➢ We are looking for comprehensive budgets/proposals so we can determine the best way to move forward with this initiative.

15. Is IVCC expecting the annual cost to cover only this project cycle, or are they considering a multi-year accessibility partnership?
    ➢ We are looking at both project cycle and multi-year.

16. Should the audit also include mobile apps or social media platforms, or only the listed web properties?
    ➢ Only listed web properties.

17. Can pricing be based on time and materials (with total estimated cost) or does IVCC expect a fixed final price?
    ➢ Phased payments would most likely be preferred, but you can list a fixed price as well.