

Illinois Valley Community College
Dental Assisting Program

Patient Bill of Rights

The Illinois Valley Community College, Department of Dental Assisting, its faculty, staff, and volunteering dentists believe in providing you with the highest quality of dental care possible.

We and our students pledge to:

- 🦷 Treat all patients with respect and dignity;
- 🦷 Keep information provided by patients confidential;
- 🦷 Serve all patients without discrimination (i.e., age, gender, race, religion, disability, ect.)
- 🦷 Follow the Center for Disease Control and Prevention's Standards for Infection Control and Disease Prevention;
- 🦷 Provide high quality oral healthcare reflective of the skill, care, and judgment considered to be the standard of care when provided by IVCC's Dental Assisting students who are supervised by Certified Dental Assistants, Registered Dental Hygienists or Licensed Dentists.
- 🦷 We can and will only treat patients within the limits of our clinic and scope of the student education.
- 🦷 Provide patients with information regarding their oral health status;
- 🦷 Educate patients about oral hygiene instructions to be used at home;
- 🦷 Assist patients in making informed decisions about their oral health (i.e., explain conditions, proposed treatment plans, treatment alternatives, risk of no treatment, and expected outcomes);
- 🦷 Encourage patients to fully participate in treatment decisions and oral self-care;
- 🦷 Explain the expected cost of treatment and potential fees involved in treatment provided by our clinic;
- 🦷 Keep patients informed of anticipated treatment time, and the process toward completion of treatment that our clinic is providing or referring;
- 🦷 Make referrals to other dental professionals for care when what is needed is beyond the scope of our oral health setting.
- 🦷 Continually evolve the program and treatment in accordance with Illinois Law and the State Dental Practice Act.