

Noel-Levitz Student Satisfaction Survey

Scale Comparison of IVCC Satisfaction Results for 2004, 2007 and 2010 Survey Administration

	IVCC 2010	Natl 2010	IVCC 2007	IVCC 2004	Difference versus Natl	Difference vs. IVCC 2007
Student Centeredness	5.72	5.42	5.31	5.18	0.30***	0.30*
Instructional Effectiveness	5.74	5.58	5.37	5.27	0.16***	0.16*
Safety and Security	5.57	5.14	5.07	5.00	0.43***	0.43*
Academic Advising Effectiveness	5.36	5.26	5.20	5.03	0.10*	0.10
Admissions and Financial Aid Effectiveness	5.35	5.20	5.15	4.95	0.15***	0.15
Campus Services	5.70	5.57	4.94	4.74	0.13***	0.13**
Registration Effectiveness	5.65	5.56	5.38	5.28	0.09*	0.09
Campus Climate	5.85	5.57	5.28	5.15	0.28***	0.28**

Statistically significant difference at: * 0.05 level, **0.01 level, ***0.001 level.

