



# CONNIE SKERSTON MEMORIAL AWARD FOR SUPPORT STAFF DISTINGUISHED SERVICE

## 2026 Nomination Form

Nominee's Name: Luke Olivero

Nominee's Department/Job title: Adult Education / ESL/GED Program Manager

Nominator: Kara Kozlowski Eisert

**NOMINATION CRITERION:** An IVCC employee may nominate only one support staff person for the award. In the boxes below, use the criteria to supply statements that provide ***specific examples that are distinctive to the nominee and that are in direct correlation*** to the nominee's work performance, interpersonal characteristics, and their overall commitment to IVCC. All support staff employees who were employed by IVCC during the preceding calendar year will be eligible to receive the award. Once an individual has won the award, they will not be eligible for nomination for three years.

### **WORK PERFORMANCE:**

*Criteria examples may include (but are not limited to) quality/pride of work, team participation, positive movement toward goals, and/or initiative.*

### **Service excellence demonstrated during daily work hours**

Luke consistently demonstrates exceptional dedication to supporting all students. His positive attitude and warm, approachable demeanor create a welcoming environment for those around him. He is always among the first to offer assistance to a student or colleague, and his broad knowledge of the college and its programs makes him an invaluable resource to both staff and learners.

### **Projection of teamwork, attitude and participation**

Luke brings a genuinely positive attitude to the team. His presence contributes to a supportive and friendly department culture, and he is always willing to participate in activities and events, both during regular hours and beyond. His reliability, enthusiasm, and team-oriented mindset strengthen our department and enhance our collective work.

## **INTERPERSONAL CHARACTERISTICS:**

*Criteria examples may include (but are not limited to) pleasant personality, positive attitude toward work and co-workers, overall good character, dependability, and/or cooperative disposition.*

### **Commitment toward excellence**

Luke demonstrates his commitment to excellence every day. He inspires his students to always put forth their best effort and consistently models those high standards through his own actions.

### **Contribution to raising staff morale**

Luke is a bright light in every space he enters. His presence brings joy, comfort, and a deep sense of purpose to those around him. He pours just as much care and encouragement into his colleagues as he does into the students he teaches, consistently lifting others up and helping them feel supported and valued

## **LOYALTY, RESPECT AND COMMITMENT TO IVCC:**

*Criteria examples may include (but are not limited to) loyalty to the college and/or the community, respect for the college and its people, commitment to the college mission statement, and/or being an ambassador for the college in their personal activities.*

### **Notable contributions to the nominee's department, IVCC and/or the community**

Luke's long-standing dedication to IVCC enriches the entire department with his expertise, steady guidance, and unwavering commitment to the college community

**Notable awards/recognition on or off-campus** (*Spirit awards, Certificate of Leadership completion, degree completion, etc.*)

## **OTHER:**

*Criteria examples may include any additional information that would support the nomination.*

Luke has been in Adult Education for over 25 years and excels in working students, faculty, and staff. Luke wears many hats as the ESL/GED Program Manager, ESL instructor, and ADA Coordinator. Throughout his years in these roles, Luke has consistently given 100% in all he does and brings out the best in everyone around him.