DIVISION: Health Professions

COURSE: DLH 2205 Dental Hygiene III

Date: Spring 2024

Credit Hours: 1

Complete all that apply or mark “None” where appropriate:
Prerequisite(s): Successful completion of DLH 1215 Dental Hygiene II and DLH 2200 Clinic II with C or better.

Enrollment by assessment or other measure? ☐ Yes ☒ No
If yes, please describe:

Corequisite(s): None

Pre- or Corequisite(s): DLH 2210 Clinic III

Consent of Instructor: ☐ Yes ☒ No

Delivery Method: ☒ Lecture 1 Contact Hours (1 contact = 1 credit hour)
☐ Seminar 0 Contact Hours (1 contact = 1 credit hour)
☐ Lab 0 Contact Hours (2-3 contact = 1 credit hour)
☐ Clinical 0 Contact Hours (3 contact = 1 credit hour)

Offered: ☒ Fall ☐ Spring ☐ Summer

CATALOG DESCRIPTION and IAI NUMBER (if applicable):
This course is designed to prepare the student for future employment and the responsibilities of the dental hygiene profession. Legal and ethical aspects of practice are emphasized as well as other responsibilities of the hygienist. The student is required to write a personal resume. Classroom discussion and role-playing focus on interviewing techniques and employment decision-making.
ACCREDITATION STATEMENTS AND COURSE NOTES:
2-8 The curriculum must include content in the following four areas: general education, biomedical sciences, dental sciences and dental hygiene science. This content must be integrated and of sufficient depth, scope, sequence of instruction, quality and emphasis to ensure achievement of the curriculum’s defined competencies.
2-8a General education content must include oral and written communications, psychology, and sociology.
2-8d Dental hygiene science content must include oral health education and preventive counseling, health promotion, patient management, clinical dental hygiene, provision of services for and management of patients with special needs, community dental/oral health, medical and dental emergencies, legal and ethical aspects of dental hygiene practice, infection and hazard control management, and the provision of oral health care services to patients with bloodborne infectious diseases.
2-19 Graduates must be competent in the application of the principles of ethical reasoning, ethical decision making and professional responsibility as they pertain to the academic environment, research, patient care and practice management.
2-20 Graduates must be competent in applying legal and regulatory concepts to the provision and/or support of oral health care services.

COURSE TOPICS AND CONTENT REQUIREMENTS:
I. Moral Philosophy and Moral Reasoning
   a. ethics
   b. Deontology (deontological approach)
   c. Teleology (teleological approach)
   d. Ethical theory of utilitarianism and Kant’s ethical theory
   e. Rule utilitarianism and act utilitarianism
   f. A right with a duty and the right with a privilege
   g. Role of social justice in determining ethical behavior
II. Ethical Principles and Core Values
   a. Code of Ethics of the American Dental Hygienists’ Association
   b. other codes of ethics found in the dental hygiene profession
      i. Local
      ii. State
      iii. Provincial
      iv. National
III. Informed Consent
   a. Criteria
   b. Conditions for not obtaining informed consent
   c. Ethical principles found in codes of ethics
   d. Informed consent
   e. Patient’ bill of rights
   f. Other documents related to patient care
IV. Decision Making
   a. Ethical dilemma
   b. Ethical decision making
   c. Decision-making process
   d. Core values and principles
V. Jurisprudence
   a. Concepts of civil law with criminal law
      i. In dental hygiene practice
   b. Types and circumstances of supervision
   c. Contract between a patient and a dental hygienist
   d. Intentional tort and unintentional tort
   e. Malpractice and negligence
   f. Libel and slander
   g. Assault and battery
   h. Implied contract and expressed contract
   i. Rights of patients protected by laws and duties
   j. Role of lobbying

VI. Social Issues
   a. Legislation and the dental hygienist against discrimination in dentistry
   b. Signs of abuse
      i. Child
      ii. Spouse
      iii. Elderly
   c. Barriers to access to care
   d. Advantages and disadvantages
      i. Insurance
      ii. Medicaid
      iii. Medicare
      iv. Managed care
   e. Role of the dental hygienist as an advocate for dental hygiene.

VII. Aspects of Practice Management
   a. Definition
   b. Management styles
   c. Business of oral health care
   d. Team concept
   e. Benefits of cross training
   f. Staff meetings
   g. Expectations
      i. Employer
      ii. Employee
   h. Public relations and image
   i. Patient needs
   j. Marketing
   k. Profit centers

VIII. The Business of Dental Hygiene
   a. Scope of the dental hygiene diagnosis
   b. Business aspects of dental hygiene
   c. Time management issues
   d. Treatment hour
   e. Leadership traits
IX. Alternate Practice Models
   a. Describe the different models for alternate practice
   b. Discuss legislative barriers to alternate practice
   c. List different duties for dental hygienists in alternative practice and dental therapists
   d. Develop a business plan for an alternative practice model

X. Seeking the Dental Hygiene Position
   a. Job searching
   b. Employment opportunities
   c. Interviews
   d. Working interviews
   e. Office policy manuals 315
   f. Benefits negotiating skills

XI. Planning for the Future and Career Longevity
   a. Stocks
   b. Mutual funds
   c. IRAs
   d. Portfolio
   e. CD investments
   f. Liability insurance
   g. Disability insurance
   h. Self-care and physical health
   i. Professional membership

INSTRUCTIONAL METHODS:
   • Lecture
   • Flipped Classroom
   • Slide Presentations
   • Class discussion
   • Demonstration
   • Visual aids - videos, models, slides
   • Exams and quizzes
   • Problem solving exercises

EVALUATION OF STUDENT ACHIEVEMENT:
The following grading scale will be used as a guide in determining the final grade for this course:

A= 92-100
B= 83-91
C= 75-82
D= 68-74
F= 67 and below
INSTRUCTIONAL MATERIALS:
Textbooks

LEARNING OUTCOMES AND GOALS:
Institutional Learning Outcomes
☒ 1) Communication – to communicate effectively;
☐ 2) Inquiry – to apply critical, logical, creative, aesthetic, or quantitative analytical reasoning to formulate a judgement or conclusion;
☒ 3) Social Consciousness – to understand what it means to be a socially conscious person, locally and globally;
☒ 4) Responsibility – to recognize how personal choices affect self and society.

Course Outcomes and Competencies
1. Discuss Moral Philosophy and Moral Reasoning
   a. Define the term ethics
   b. Define the terms deontology (deontological approach) and teleology (teleological approach)
   c. Distinguish between the ethical theory of utilitarianism and Kant’s ethical theory
   d. Compare rule utilitarianism with act utilitarianism
   e. Contrast a right with a duty and the right with a privilege
   f. Discuss the role of social justice in determining ethical behavior
2. Discuss Ethical Principles and Core Values
   a. Identify the core values found in the Code of Ethics of the American Dental Hygienists’ Association and the five main principles articulated in the Code of Ethics of the Canadian Dental Hygienists' Association
   b. Compare other codes of ethics found in the dental hygiene profession, at the local, state, provincial, and national levels.
3. Discuss Informed Consent
   a. Discuss the criteria necessary for informed consent
   b. Relate conditions for not obtaining informed consent
   c. Compare the ethical principles found in codes of ethics, informed consent, patient' bill of rights, and other documents related to patient care
4. Discuss Decision Making
   a. Define the term ethical dilemma
   b. List the steps involved in ethical decision making
   c. Solve ethical dilemmas using a decision-making process
   d. Determine core values and principles used to solve an ethical dilemma
   e. Discuss the role of laws in determining alternatives for solving an ethical dilemma
5. Discuss Jurisprudence
   a. Compare the concepts of civil law with criminal law, utilizing examples found in dental hygiene practice
b. List the types and circumstances of supervision (or absence of supervision) found in the Dental/Dental Hygiene Practice Act of the jurisdiction (i.e., state, province, or territory) in which you reside or attend school.

c. State the conditions necessary for a contract between a patient and a dental hygienist with regard to dental hygiene services.

d. Define and distinguish between the following terms: intentional tort and unintentional tort, malpractice and negligence, libel and slander, assault and battery, implied contract and expressed contract.

e. Discuss the rights of patients protected by law and duties of providers regulated by law from both ethical and legal perspectives.

f. Discuss the role of lobbying in developing legislation for the practice of dental hygiene.

6. Discuss Social Issues
   a. Identify legislation that protects and aids the patient and the dental hygienist against discrimination in dentistry.
   b. Recognize the signs of abuse (child, spouse, and elderly).
   c. List barriers to access to care and reasons for disparities in oral health care.
   d. Discuss the advantages and disadvantages of various reimbursement or insurance plans (Medicaid, Medicare, and managed care) as they pertain to access to care and distributive justice issues.
   e. Discuss the role of the dental hygienist as an advocate for dental hygiene.

7. Discuss Aspects of Practice Management
   a. Discuss the need for practice management in the dental office.
   b. Identify different management styles.
   c. Differentiate between oral health care and the business of oral health care.
   d. Discuss the team concept.
   e. Identify the benefits of cross training.
   f. Differentiate types of staff meetings.
   g. Differentiate between employer expectations and employee expectations.
   h. Identify uses of public relations and image for the dental/dental hygiene practice.
   i. Identify patient needs as they relate to dental hygiene.
   j. Discuss how marketing relates to the dental/dental hygiene practice.
   k. Identify advantages and disadvantages of profit centers.

8. Discuss The Business of Dental Hygiene
   a. Describe the scope of the dental hygiene diagnosis.
   b. Discuss business aspects of dental hygiene.
   c. Discuss time management issues and plan a treatment hour.
   d. Identify leadership traits.

9. Discuss Alternate Practice Models
   a. Describe the different models for alternate practice.
   b. Discuss legislative barriers to alternate practice.
   c. List different duties for dental hygienists in alternative practice and dental therapists.
   d. Develop a business plan for an alternative practice model.

10. Discuss Seeking the Dental Hygiene Position.
a. Discuss aspects of job searching
b. Identify different employment opportunities for dental hygienists
c. Discuss the process of interviews between employers and employees
d. Identify the advantages and disadvantages of working interviews
e. Identify contents and needs for office policy manuals
f. Discuss benefits as they relate to the dental hygienist
g. Apply negotiating skills related to employee benefits

11. Discuss Planning for the Future and Career Longevity
   a. Describe the differences between stocks, mutual funds, and IRAs
   b. Explain the meaning of portfolio
   c. Describe CD investments
   d. Explain liability insurance
   e. Explain disability insurance
   f. Identify the need for self-care and physical health
   g. Describe the benefits of professional membership