Illinois Valley Community College



Course(s) Assessment Report: Interpreting and Reflecting Upon Assessment Results

Assessment Reports describe how faculty approached assessing a course or series of courses, what their results indicate, especially over time, and what the implications are for the future of the teaching, assessing, and evaluation of the course or courses. These build on the Assessment Plans that list which ILOs are permissible avenues for collecting, based on the objectives and competencies from the master course outline. Data submitted here is property of our committee but is an institutional document that may be shared across the institution for other purposes, including forwarding to the stakeholders mentioned in the report, but not for faculty evaluation.

Course Subject: GEN Course Number(s): 2000, 2001 and 2002

Assessed Section #(s): Multiple, See Below or Attached Data

Initial Report Date: 22 April 2025

First Follow-up Report Date: Ideally April 2026

Report Author(s) Name(s): Kimberly M. Radek-Hall

Department/Discipline: Gender Studies

Division: Humanities, Fine Arts, & Social Sciences

Program: Transfer

Which ILOs were assessed? Please check the applicable boxes.

| Goal 1. Communication: To communicate effectively | |
|---|----------------------|
| Is the student proficient in communicating to or with a specific audience? (Outcome 1.1) | • |
| Is the student proficient in demonstrating purpose and organization? (Outcome 1.2) | |
| Is the student proficient in synthesizing and supporting ideas? (Outcome 1.3) | |
| Goal 2. Inquiry: To apply critical, logical, creative, aesthetic, or quantitative analytical reasoning to formulate a jud | Igment or conclusion |
| Is the student proficient in gathering and selecting information? (Outcome 2.1) | • |
| Is the student proficient in analyzing or investigating data? (Outcome 2.2) | <u> </u> |
| Is the student proficient in articulating reasons for decisions or solutions? (Outcome 2.3) | |
| Goal 3. Social Consciousness: To articulate what it means to be a socially conscious person, locally an | ad globally |
| Is the student proficient in describing a social system, theoretical framework, culture, or lifestyle? (Outcome 3.1) | • |
| Is the student proficient in appreciating diverse perspectives or differences within social, | |
| theoretical, or cultural systems? (Outcome 3.2) | |
| Goal 4. Responsibility: To recognize how personal choices affect self and socie | ty |
| Is the student proficient in articulating an assessment of self in relation to others? (Outcome 4.1) | • |
| Is the student proficient in demonstrating awareness of personal responsibility and positioning | |
| within a larger context, culture, community, or system of thought? (Outcome 4.2) | |

Please describe how these were assessed. Feel free to comment upon or describe significant differences across sections.

The master course outlines for GEN 2000, GEN 2001, and GEN 2002 cover all the IVCC ILOs, so I combine the data here. In each course, the ILOs have been assessed through writing, either on a paper or an essay exam—although I do hope to implement some test-question assessments, too, as I begin to grow more comfortable with Brightspace.

What were your assessment results?

My collected data is attached to this report in an Excel document. In all, it shows that I assessed 30 ILOs across these courses, and 7 of them had proficiency rates below 75%. 9 ILOs, though, had rates of 90% or higher.

The collected data allows me to quickly identify that my Highest Proficiency ILOs were: GEN-2000-01.24/SP (COM 1.3) and GEN-2002-100.24/SP (SOC 3.2), both at 100% proficiency rate. My lowest were GEN-2000-01.24/FA (COM 1.3) at a 50% proficiency and GEN-2002-100.24/SP (INQ 2.1 & INQ 2.2), which were both at 56% proficiency.

The most interesting thing is that the GEN 2002100.24/SP class (see chart below) had my highest and second lowest proficiency rates, of all courses. This indicates to me that students understood one of the class's core concepts, but they were not good at finding sources on their own or articulating explanations for their arguments.

Summary of ILO Proficiency in GEN Courses

| á | A | В | C | D | E | F | G |
|----------|---------------|---|--------------------|-----------------------|------------|---------------------------------------|------------------|
| | ILO Groups | ILO | Course ID | Number of Students | Proficient | Percentage of Students Acieving | Semester Code |
| 2 | COM | 1.11s the student proficient in communicating to or with | GEN-2000-01.24/FA | 26 | 24 | 0.92 | 24FA |
| 3 | COM | 1.11s the student proficient in communicating to or with | GEN-2000-01.24/SP | 12 | 10 | 0.83 | 24/SP |
| 4 | COM | 1.11s the student proficient in communicating to or with | GEN-2002-100.24/SP | 19 | 16 | 0.89 | 24/SP |
| 5 | COM | 11 Is the student proficient in communicating to or with | GEN-2001-100.24/SU | 39 | 38 | 0.97 | 24/SU |
| 7 | COM | 12 Is the student proficient in demonstrating purpose | GEN-2000-01.24/FA | 26 | 24 | 0.92 | 24FA |
| 8 | COM | 12 is the student proficient in demonstrating purpose | GEN-2000-01.24/SP | 12 | 10 | 0.83 | 24/SP |
| 9 | COM | 12 is the student proficient in demonstrating purpose | GEN-2002-100.24/SP | 18 | 16 | | 24/SP |
| 10 | COM | 12 is the student proficient in demonstrating purpose | GEN-2001-100.24/SU | 40 | | | 24/SU |
| 12 | COM | 1.3 Is the student proficient in synthesizing and | GEN-2000-0124/EA | 26 | 13 | 0.50 | 24FA |
| 13 | COM | 1.3 Is the student proficient in synthesizing and | GEN-2000-0124/SP | 12 | 12 | | 24/SP |
| 14 | COM | 1.3 Is the student proficient in synthesizing and | GEN-2002-100.24/SP | 18 | | | 24/SP |
| 15 16 | COM | 13 is the student proficient in synthesizing and | GEN-2001-100.24/SU | 42 | 36 | | 24/SU |
| 17 | IND | 2.11s the student proficient in gathering and selecting | GEN-2002-100.24/SP | 18 | 10 | 0.56 | 24/SP |
| 18 19 | INQ | 2.11s the student proficient in gathering and selecting | GEN-2001-100.24/SU | 42 | | | 24/SU |
| | INC | 2.2 Is the student proficient in analyzing or | GEN-2002-100.24/SP | 18 | 10 | 0.56 | 24/SP |
| 21 22 | INQ | 2.2 Is the student proficient in analyzing or | GEN-2001-100.24/SU | 39 | 29 | 0.74 | 24/SU |
| | IND | 2.3 Is the student proficient in articulating reasons for | GEN-2002-100.24/SP | 19 | 16 | 0.89 | 24/SP |
| 24 25 | INQ | 2.3 Is the student proficient in articulating reasons for | GEN-2001-100.24/SU | 41 | 31 | 0.76 | 24/SU |
| 26 | SOC | 3.11s the student proficient in describing a social | GEN-2000- | 52 | 46 | 0.88 | 23/FA |
| 27 | SOC | 3.11s the student proficient in describing a social | GEN-2000-01.24/FA | 25 | 21 | 0.84 | 24FA |
| | SOC | 3.11s the student proficient in describing a social | GEN-2000-01.24/SP | 15 | | | 24/SP |
| | SOC | 3.11s the student proficient in describing a social | GEN-2002-100.24/SP | 16 | | | 24/SP |
| | SOC | 3.11s the student proficient in describing a social | GEN-2001-100.24/SU | 34 | | | 24/SU |
| | SOC | 3.2 Is the student proficient in appreciating diverse | GEN-2000- | 50 | 38 | 0.76 | 23/FA |
| 33 | | 3.2 Is the student proficient in appreciating diverse | GEN-2000-01.24/FA | 25 | | | 24/FA |
| | SOC | 3.2 Is the student proficient in appreciating diverse | GEN-2000-01.24/SP | 15 | | | 24/SP |
| | SOC | 3.2 Is the student proficient in appreciating diverse | GEN-2002-100.24/SP | 16 | | | 24/SP |
| | SOC | 3.2 Is the student proficient in appreciating diverse | GEN-2001-100.24/SU | 34 | | | 24/SU |
| 38 | RES | 4.1 Is the student proficient in articulating an | GEN-2000- | 52 | | | 23/FA |
| | RES | 4.1 Is the student proficient in articulating an | GEN-2000-01.24/FA | 25 | | 0.72 | 24FA |
| | RES | 4.11s the student proficient in articulating an | GEN-2000-01.24/SP | 5 | 3 | 0.60 | 24/SP |
| 41 | | | | | | | |
| 42 | | | | | | | |
| 43 44 | | | | | | | |

GEN 2002: Women in Literature, SP24

| 1.1 Is the student proficient in communicating to or wi | 1.2 Is the student proficient in demonstrating purpose | 1.3 Is the student proficient in synthesizing and | 2.1 Is the student proficient in gathering and selecting | 2.2 Is the student proficient in analyzing or investigati | 2.3 Is the student proficient in articulating reasons for | 3.1 Is the student proficient in describing a social | 3.2 Is the student proficient in appreciating diverse |
|---|--|---|--|---|---|--|---|
| Proficient | Proficient Proficient | 1/1 Not Yet Pro ≸ | Proficient Proficient | Not Yet Pro M | Proficient proficient | Not Yet Pro M | Proficient 95 |
| Proficient Proficient | Not Yet Pro | Proficient 55 | Proficient Proficient | Not Yet Pro | Proficient proficient | Proficient Proficient | Proficient Proficient |
| Proficient Proficient | Proficient proficient | Proficient | Proficient Proficient | Proficient ® | Proficient | Proficient Proficient | Proficient ps |
| °/1 - ≸ | ^{0/1} - ≸ | ^{0/1} - ≸ | ^{0/1} - 9 € | 0/1 - 95 | 0/1 - 5 | ^{0/1} - p € | 0/1 - 95 |
| Proficient Proficient | Proficient 5 | Proficient 5 | Not Yet Pro 🥦 | Not Yet Pro 🥦 | Proficient proficient | Proficient Proficient | Proficient 95 |
| Not Yet Pro 🥦 | Proficient ps | 1/1 Not Yet Pro ≸ | Not Yet Pro 🥦 | Not Yet Pro 🥦 | Proficient ps | Proficient Proficient | Proficient Proficient |
| 1/1 Proficient 5 | Proficient p p | Proficient | Proficient ps | 1/1 Proficient 5 | Proficient | 1/1 Proficient | Proficient 95 |
| Proficient | Proficient | Proficient | Proficient ps | 1/1 Proficient 5 | 1/1 Proficient 5 | 1/1 Proficient | Proficient Proficient |
| 0/1 - ■ | 0/1 - ■ | 0/1 - 1 1 1 1 1 1 1 | 0/1 - ■ | 0/1 - # | 0/1 - ≸ | ^{0/1} - ≸ | 0/1 - 95 |
| Proficient | Proficient | Proficient | Not Yet Pro 🥦 | Proficient proficient | Not Yet Pro 🥦 | 0/1 - 10 | 0/1 - 95 |
| Proficient ps | Proficient ps | Proficient | Not Yet Pro 🥦 | Proficient ps | Proficient | Proficient Proficient | Proficient 95 |
| °′¹ - 9 € | ^{0/1} - ∮ | ^{0/1} - ໘ | ^{0/1} - 9 € | 0/1 - 98 6 | 0/1 - 9 € | 0/1 - 95 | 0/1 - 5 |

This chart shows how students' proficiency appears in Brightspace's Mastery View, which may indicate that I should do more to teach or hold students in this course accountable for demonstrating analytical skills.

GEN 2000: Women through Cultures and Centuries, FA24

The • represents dual credit students.

| in synthesizing and | in describing a social | In appreciating diverse | in articulating an | evidence that the student |
|-----------------------|------------------------|-------------------------|---|---------------------------|
| 1/1 Not Yet Pro #6 | 1/2 Proficient # | 1/2 | 1/1 | 0/1 gmi |
| 0/1 - gali | 0/2 - p# | 0/2 - 986 | 0,1 - 96 | 0/1 gmi |
| 0/1 - 986 | 0/2 - 98 | 0/2 96 | 0,1 96 | 0/1 986 |
| 1/1 Not Yet Pro #6 | 1/2 Proficient # | 1/2 Proficient #6 | 1/1 Proficient #6 | 0/1 gmi |
| Not Yet Pro # | 1/2 Proficient # | 1/2 Proficient #6 | 1/1 Proficient # | 0/1 - gali |
| 1/1 Proficient #6 | 1/2 Proficient # | 1/2 Proficient #6 | 1/1 Proficient # | 0/1 gadi |
| 1/1 Proficient #6 | 0,0 | 0/2 - 986 | 0,1 96 | Q/1 gm |
| Not Yet Pro # | 1/2 Proficient ∰ | Not Yet Pro 96 | Not Yet Pro 96 | C/S 986 |
| 1/1 Proficient #6 | 1/2 Proficient # | 1/2 Proficient #6 | 1/1 Proficient ∰ | C/S 986 |
| C/S _ g86 | 0,0 96 | C/2 - 986 | 01 . ps | Q/1 gm/ |
| 1/1 Proficient #6 | 0/2 - pad | C/2 - 986 | 0,1 , , , , , , , , , , , , , , , , , , | C/1 986 |
| 1/1 Proficient #6 | 1/2 Proficient ∰ | Not Yet Pro 96 | 1/1 Proficient #6 | 0/s - 96 |
| Not Yet Pro #6 | 1/2 Proficient ∰ | Proficient #6 | 1/1 Proficient #6 | - 96 |
| Not Yet Pro 96 | Proficient # | Not Yet Pro #6 | Proficient # | . esi |
| C/1 gas | Proficient # | 1/2 Proficient #6 | | 0/1 - 986 |
| Not Yet Pro #6 | Not Yet Pro # | Not Yet Pro 96 | Not Yet Pro 95 | - 96 |
| Not Yet Pro #6 | Not Yet Pro 98 | Not Yet Pro 96 | 1/1 | Q/S |
| 1/1 Proficient #6 | Proficient # | 1/2 Proficient #6 | Proficient # | - 96 |
| C/1 gas | 0/2 - gal | 0/2 - ppf | 0/1 _ gpf | C/1 986 |
| 1/1 Proficient #6 | Proficient # | 1/2 Proficient #6 | Proficient # | 0/1 - 986 |
| Proficient #6 | Proficient # | 1/2 Proficient #6 | Proficient # | - gai |
| Proficient #6 | Proficient # | Not Yet Pro 96 | Not Yet Pro 96 | - gai |
| Not Yet Pro 96 | Proficient # | | Not Yet Pro 95 | 0/1 - 980 |
| Not Yet Pro 96 | Not Yet Pro 98 | Not Yet Pro # | Not Yet Pro 96 | 0/1 gg/ |
| Proficient #6 | Proficient # | 1/2 | Proficient #6 | C/1 986 |
| Not Yet Pro 96 | Proficient # | 1/2 Proficient #6 | Proficient # | C/1 986 |
| Not Yet Pro 96 | Proficient # | 1/2 Proficient #6 | Not Yet Pro 95 | - gai |
| 1/1 Proficient #6 | Proficient # | 1/2 Proficient #6 | Proficient # | C/1 986 |
| Proficient #6 | Proficient # | Not Yet Pro #6 | Proficient #6 | - gai |
| Not Yet Pro 96 | Proficient # | 1/2 Proficient #6 | Proficient # | 0/1 - 986 |
| Proficient #6 | Not Yet Pro ## | | | C/1 986 |
| C/1 gg/ | 0/2 - p# | 0/2 - 986 | 0,1 , pp | 0/1 - gm/ |

The GEN-2000-01.24/FA course, where I saw the lowest proficiency was a parent-child course, and as the chart to the left illustrates, most (but not all) of the *Not Yet Proficient* students were in the Dual Credit course, which is taught at a local high school. The ILO with that low 50% success rate, which is the leftmost column, is about how well they communicate synthesizing sources and supporting their ideas.

For ILOs 3.2 and 4.1, which I consider more integral to the course's content, all of the *Not Yet Proficient* designations were to the Dual Credit sections' students.

GEN 2000: Women through Cultures and Centuries, FA23

This may be a trend, as the Fall 2023 dual credit class was also responsible for most of the Not Yet Proficient markings, too (see right, where the s represent the only two students in the on-campus section with Not Yet Proficients. As the Excel data and the color distribution of these tables show, the FA24 course may be an anomaly for those low success rates.

| Lauren | 2.4 inthontodest graft indoorlake grandet. | ines | 2.2 is the student grafts in approaching diverse. | Oresi - | £5 is the student grafts in articulating on | fani | |
|----------------------|---|------|--|------------|--|------|--|
| | as Proficient | _ | us Proficient | | us Proficient | - | |
| Secker, Madelyn | | p#i | | # | | # | |
| Secket, Kamdyn | Es. Proficient | βE | Not Yet Pro | ps | Not Yet Pro | βE | |
| Clark, Smma | | ø | as. | ø | DE. | ø | |
| Dean, Leens | · . | ø | os. | # | os. | # | |
| Dewey, Logan | ⁵⁶ . | ø | or. | ø | oc. | ø | |
| Dismond, Calley | | μú | os. | βE | | gε | |
| Conovan, Kyrle | Proficient | ø | Not Yet Pro | øć | Proficient | ø | |
| Figueros, Joshus | | ø | n | ø | es. | ø | |
| Prey, Sris | Proficient Proficient | pii | Proficient Proficient | ø | Proficient Proficient | ø | |
| Gomez Rico, Vanessa | Proficient | pć | Proficient | øć | Proficient | ρεί | |
| Grant, Kalyn | Proficient | pć | Not Yet Pro | ρú | Proficient | ρεί | |
| Herrera, Sryan | Proficient | ø | Proficient | ø | Proficient | ø | |
| Hoang, Kristy | Proficient Proficient | ø | Proficient Proficient | ø | Proficient Proficient | ø | |
| Johnson, Klara | Proficient | μć | Proficient | ges | Proficient | ggś | |
| Jones, Aubres | Proficient | gć | Proficient | gei | Not Yet Pro | gε | |
| Jones, Ava | Proficient | ø | Not Yet Pro | ø | Proficient | ø | |
| Leffhelt, LTIy | Proficient Proficient | ø | Proficient Proficient | ø | Proficient Proficient | ø | |
| Lages, Addle | as. | ø | as. | ø | as. | ø | |
| Martin, Delani | Proficient Proficient | ø | Not Yet Pro | ρú | Not Yet Pro | ρú | |
| McGann, Sridget | Not Yet Pro | ø | Proficient | ø | Not Yet Pro | # | |
| McChnle, Alexis | Proficient Proficient | ø | Proficient | ø | Proficient Proficient | ø | |
| Miller, Sydney | Proficient | gεi | Proficient | gεi | Proficient | ρú | |
| Mitchell, Petranella | ⁵⁵ . | pć | os. | μć | ac. | ρεί | |
| Nanec, Izalah | Not Yet Pro | ø | os. | ø | Not Yet Pro | ø | |
| Pierce, Emma | Proficient Proficient | ø | Proficient | ø | Proficient | ø | |
| Raminez, Rosana | ss. | gć | as. | ggi | | gε | |
| Salfras, Natalia | Proficient | μć | Proficient | μs | Proficient | μs | |
| Simu,Jay | Proficient Proficient | ø | Proficient | př | Proficient | ø | |
| Sondgeroth, Ryleigh | Not Yet Pro | ø | Not Yet Pro | ø | Proficient | ø | |
| Vacquez, Mirlam | Proficient | ø | Proficient | øś | Proficient | ø | |
| Vela, Srlanna | | ρú | · . | øś | | ρεί | |
| Wasner, Grace | Proficient | ø | Proficient | ø | Proficient | ø | |
| White, Emma | Proficient | ø | Proficient | pří | Proficient Proficient | ø | |
| Woulfe, Emma | Proficient | ρú | Proficient | ρsi | Proficient | ρsi | |
| Yargar, McKarola | Proficient | μú | Proficient | gεί | Proficient | gεί | |

Did students meet, exceed, or fall below expectations? Why? (Feel free to delineate each ILO separately and include supporting explanation.)

Clearly, I would like students to achieve higher than 50% on ILOs associated with my coursework, and these results indicate that I can do more to prepare them for certain assignments and to make clear the importance of meeting those standards. A big opportunity, of course, exists in that I should add assignments to assess ILO 4.2 across these courses, which I have been lax in doing since the switch to Brightspace.

Devoting more supportive resources to the Dual Credit students may help, too; however, there are complications with that given that they are not on our campus and seem to be even more busy than our traditional students who may be here at school while juggling family and work obligations. These students have tended to be very involved in their high school extra-curricular activities, as well as also having family and work considerations.

The high points, of course are the 9 ILOs where my students demonstrated proficiency rates of 90% and above. My Summer semester course, GEN 2001: Women in Ancient Cultures, is particularly positive, as it shows high proficiency levels across multiple ILOs. For example, GEN-2001-100.24/SU showed 97% proficiency in COM 1.1 and 94% proficiency in SOC 3.1 and SOC 3.2. Likewise, the proficiency rates for the INQ ILOs are significantly higher during the Summer semester compared to Spring, too. Of course, this could indicate that Summer students are particularly well-prepared compared to students in Spring and Fall and/or that the curriculum enables them to be more engaged or to better demonstrate their skills.

What does studying the data suggest as an area that could or should be focused upon for improvement?

First, analyzing and then addressing the lack of proficiency in the Dual Credit course. Second, adding the RES 4.1 ILO to my assessment repertoire. Third, preparing students in GEN 2002 more thoroughly for the analytical work I expect from them.

What methods or resources are within your control to use to try to enact positive change?

I can begin to address all of the above issues with supportive content or curricular changes, although I expect that more intervention from a systemic approach might be necessary for the Dual Credit sections.

What institutional changes might be implemented to improve these results?

With just this data, it may be hasty to tinker with too many things, especially in Dual Credit where there are a large number of stakeholders. If the lower attainments among those students continues, then perhaps looking at how students qualify for the class might be an option. I do recollect students in that section doing much better during the pandemic online, the first time I taught the class for that high school. Simple interventions might be having the high school explain to the parents what these courses are and how the parents might help, encourage, or support their students. I am interested, too, in whether other Dual Credit courses have these issues, or if they are unique to mine—or related to the content I am teaching.

Who else should know about these results? How do they fit with the mission, values, and strategic or other plans of the college?

The academic dean and the transfer coordinator should be aware of these results, as well as the Vice-President for

Academic Affairs. The Dual Credit high school principal and/or liaison might want to see this data, too. However, I do think that it is very early to sound any alarm bells about lack of preparation or equity.

Of course, in my not-so-humble opinion, these GEN courses represent everything that our college and any college should be trying to teach: the importance of intellectual study of cultural issues and justice and the understanding that people are equal, even if they fall into constructed categories that see them as different from each other. It is frightening and frustrating to me that the current federal administration is not concerned with discovering ways to make all students more knowledgeable and successful. You cannot identify or solve problems by eliminating some of the relevant variables in their equations. I am also worried that the current political atmosphere may predispose students against this class and its content, which could mean that they are not demonstrating the excellent skills they have, because they might perceive that in service to something corrupt.

Please submit the completed report to the Assessment Committee.

Follow-up Report #1 Date: Ideally April 2026

Which ILOs were assessed? Please check the applicable boxes.

| Goal 1. Communication: To communicate effectively | |
|--|---------|
| Is the student proficient in communicating to or with a specific audience? (Outcome 1.1) | |
| Is the student proficient in demonstrating purpose and organization? (Outcome 1.2) | |
| Is the student proficient in synthesizing and supporting ideas? (Outcome 1.3) | |
| Goal 2. Inquiry: To apply critical, logical, creative, aesthetic, or quantitative analytical reasoning to formulate a judgment or con- | clusion |
| Is the student proficient in gathering and selecting information? (Outcome 2.1) | |
| Is the student proficient in analyzing or investigating data? (Outcome 2.2) | |
| Is the student proficient in articulating reasons for decisions or solutions? (Outcome 2.3) | |
| Goal 3. Social Consciousness: To articulate what it means to be a socially conscious person, locally and globally | |
| Is the student proficient in describing a social system, theoretical framework, culture, or lifestyle? (Outcome 3.1) | |
| Is the student proficient in appreciating diverse perspectives or differences within social, theoretical, or cultural systems? (Outcome 3.2) | |
| Goal 4. Responsibility: To recognize how personal choices affect self and society | |
| Is the student proficient in articulating an assessment of self in relation to others? (Outcome 4.1) | |
| Is the student proficient in demonstrating awareness of personal responsibility and positioning within a larger context, culture, community, or system of thought? (Outcome 4.2) | |

Please describe how these were assessed. Feel free to comment upon or describe significant differences across sections.

What were your assessment results? Did the students' performance improve or decline compared to the past assessment results? Why? (Feel free to delineate each ILO separately and include supporting explanation.) What are possible reasons for these changes, if any? --

(Please copy the above form to add another assessment cycle to this report.)--

What does studying (and comparing) the data suggest is an area that could or should be focused upon for improvement? What methods or resources are within your control to use to try to enact positive change? What institutional changes might be implemented to improve these results?--

Please submit the completed follow-up report to the Assessment Committee.