INTEGRATED COMMERCE AND CREDENTIALS SYSTEM

TouchNet + Heartland

PRESENTERS:

Dirk Bravence
Regional Manager

Maura Milner
Transaction Manager

Matt McGehee
Regional Manager

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About TouchNet

- Incorporated in 1989
- Global merged with Heartland 2016
- 850 + schools on TouchNet
- Ellucian Strategic Partner / Ellucian Payment Center
- PeopleSoft Validated Integration Partner

ORACLE

Validated Integration

Oracle Applications

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The Complete Approach to Campus Business

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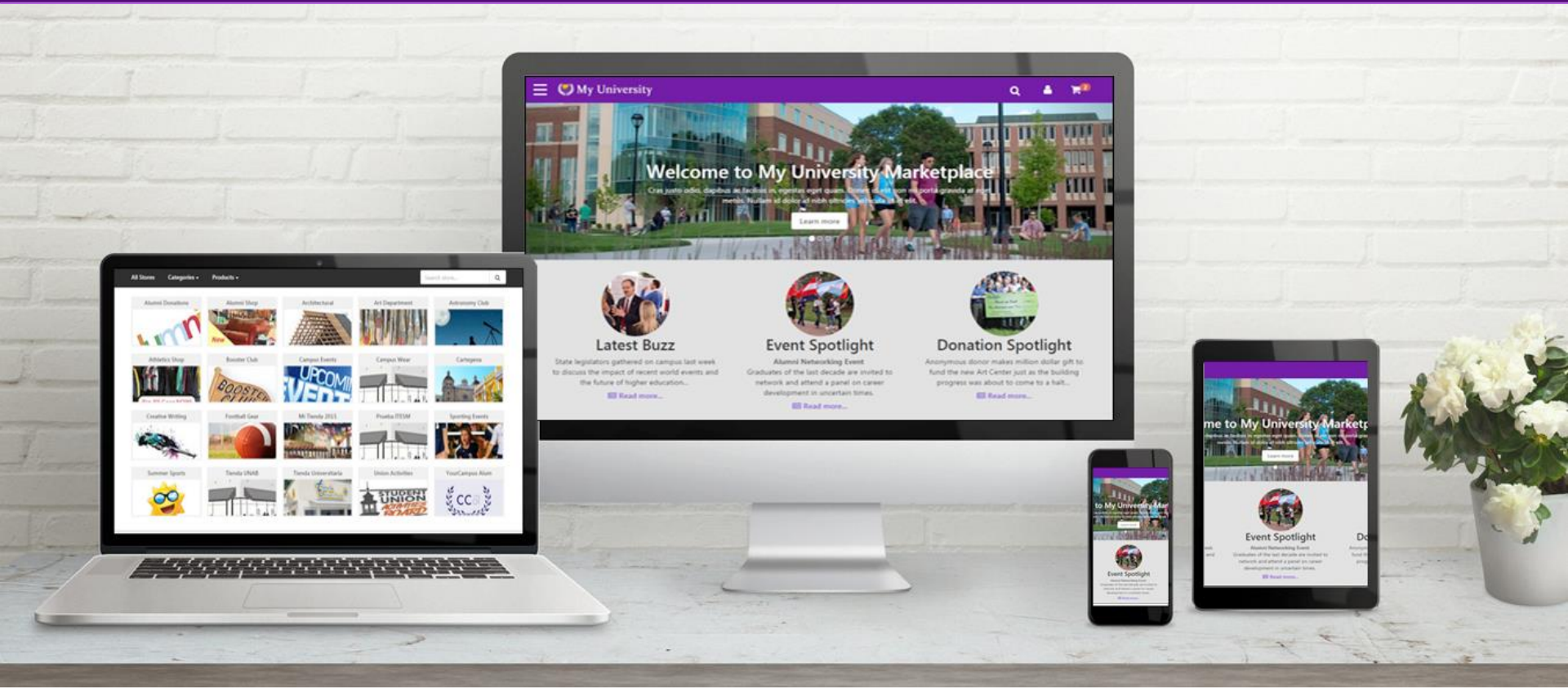
Campuswide Payments 7.0 June 2017



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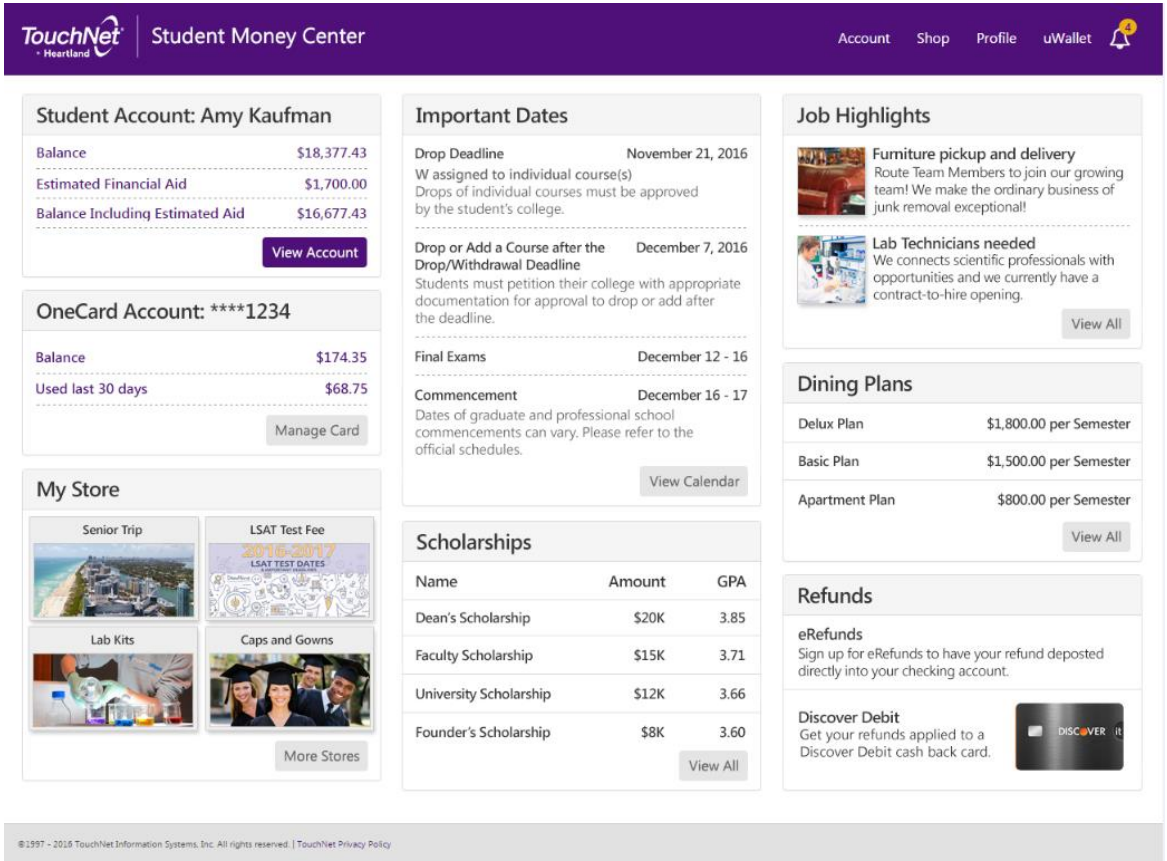
Unified Student Experience



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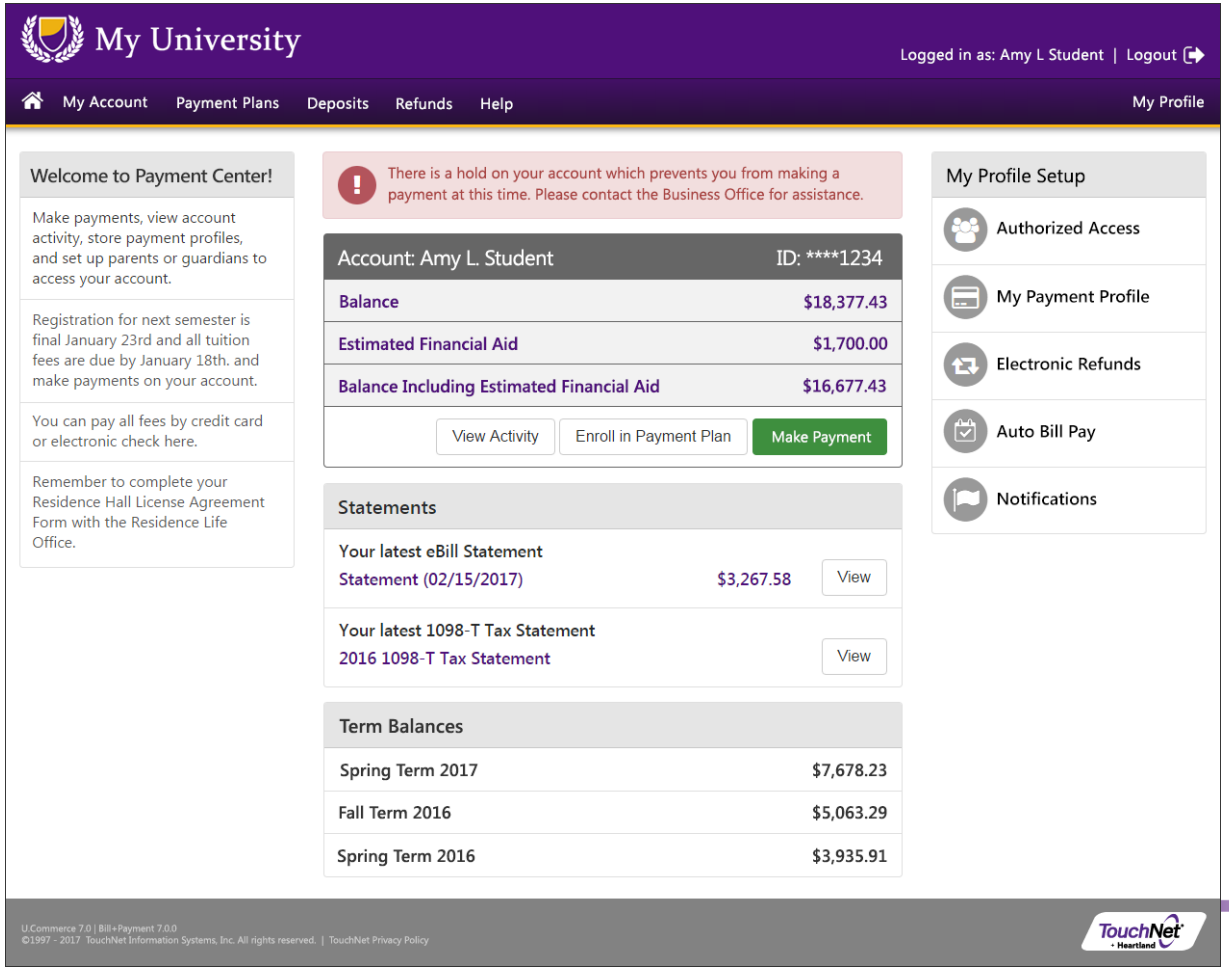
Student Self-Service



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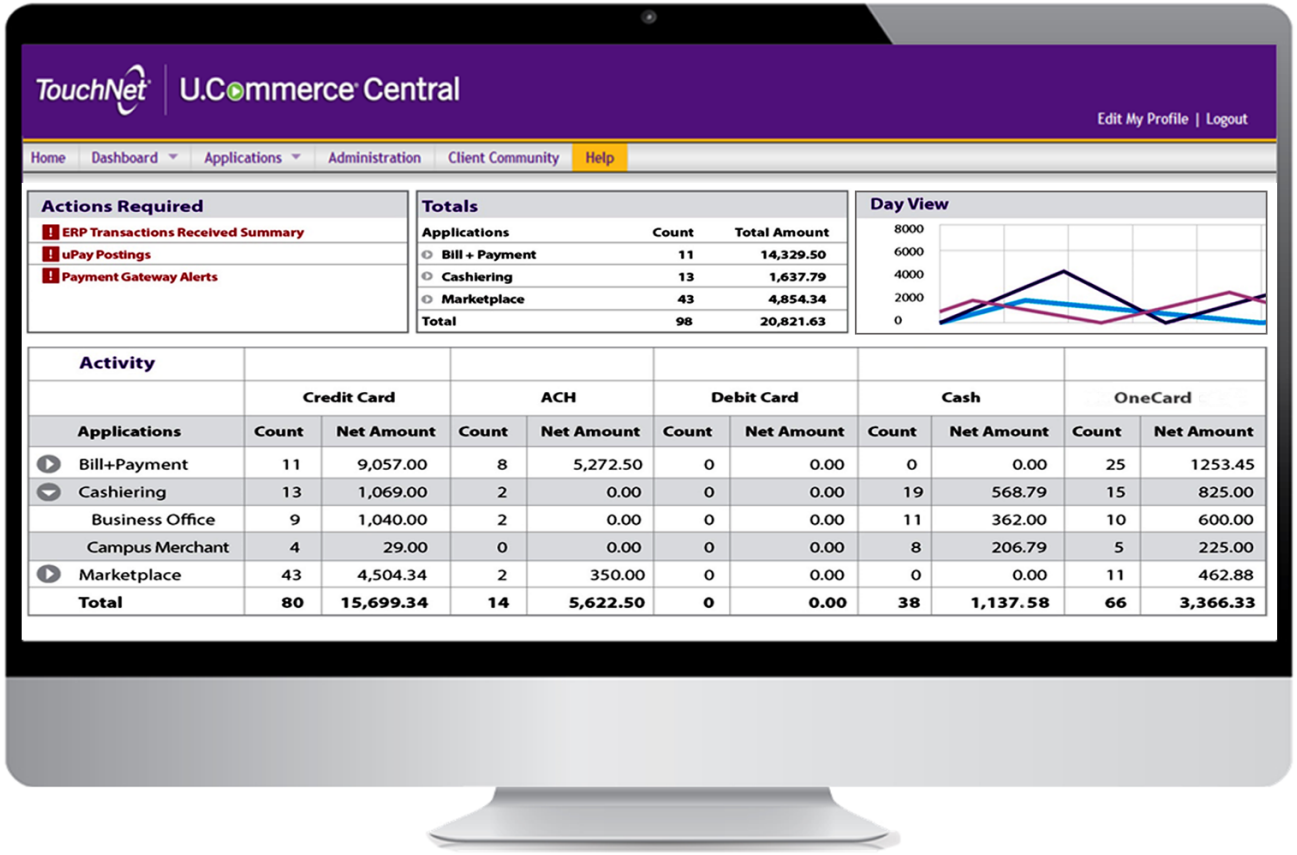
Unified Management Dashboard



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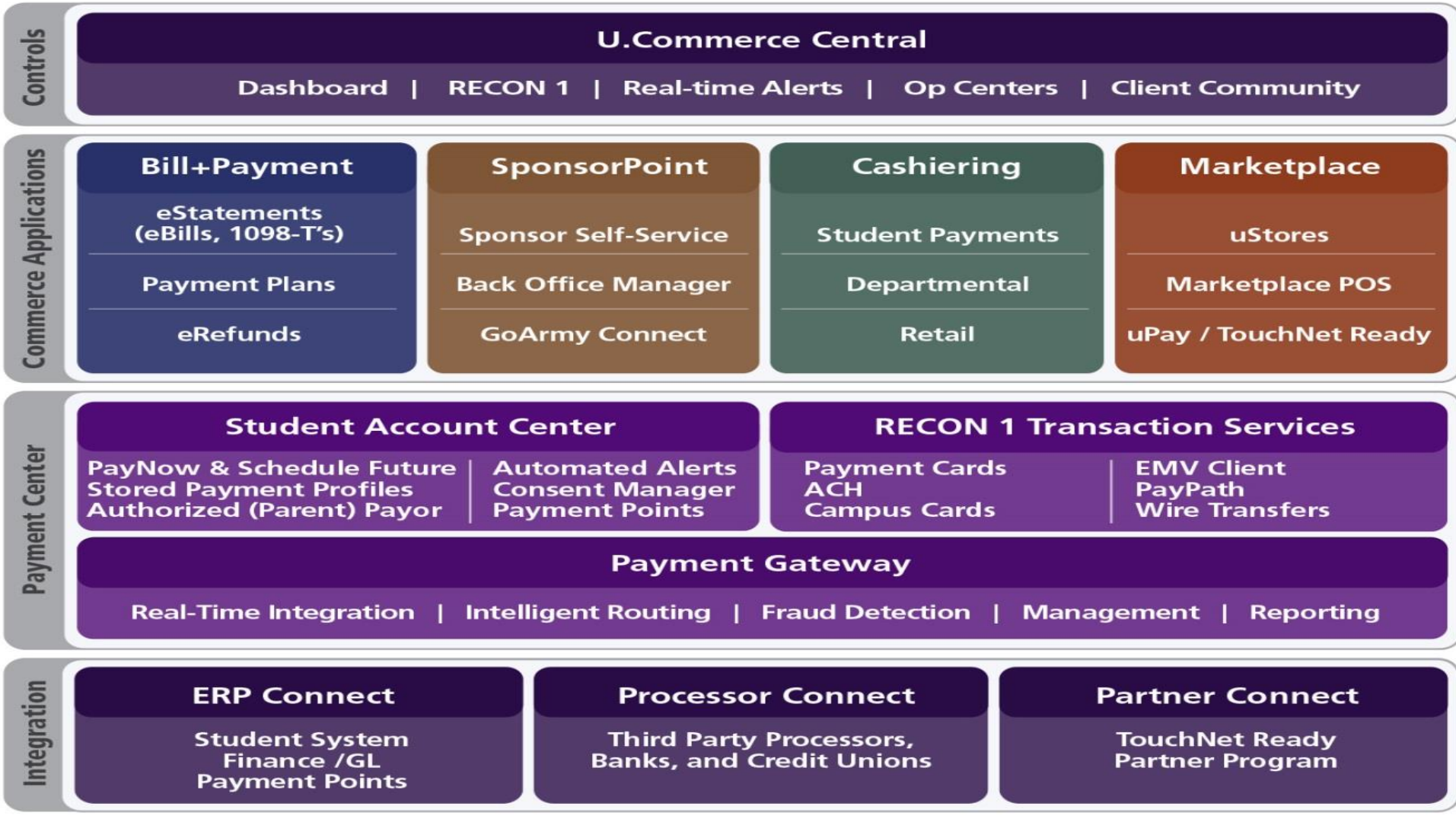
Controls
U.Commerce Central
Dashboard | RECON 1 | Real-time Alerts | Op Centers | Client Community
Commerce Applications
Bill+Payment
eStatements (eBills, 1098-T's)
Payment Plans
eRefunds
SponsorPoint
Sponsor Self-Service
Back Office Manager
GoArmy Connect
Cashiering
Student Payments
Departmental
Retail
Marketplace
uStores
Marketplace POS
uPay / TouchNet Ready
Payment Center
Student Account Center
PayNow & Schedule Future
Stored Payment Profiles
Authorized (Parent) Payor
Automated Alerts
Consent Manager
Payment Points
RECON 1 Transaction Services
Payment Cards
ACH
Campus Cards
EMV Client
PayPath
Wire Transfers
Payment Gateway
Real-Time Integration | Intelligent Routing | Fraud Detection | Management | Reporting
Integration
ERP Connect
Student System
Finance /GL
Payment Points
Processor Connect
Third Party Processors, Banks, and Credit Unions
Partner Connect
TouchNet Ready Partner Program

1. Easier PCI Compliance
2. Reducing the Cost of Processing
3. Automating Campus Commerce Transactions

Ellucian Payment Center

News Global Careers Client

ellucian. Software Services Cloud Insights Events Support & Training About Us

Home › Software › Human Resources and Finance › Ellucian Payment Center by TouchNet

Ellucian Payment Center by TouchNet®

Payment transactions across campus have grown in both volume and complexity. With more payment channels, payment points, and merchants, you need a more sophisticated and secure solution to manage complexity. Ellucian Payment Center by TouchNet® is that solution.

BENEFITS | FEATURES | HOW IT WORKS | WHY USE

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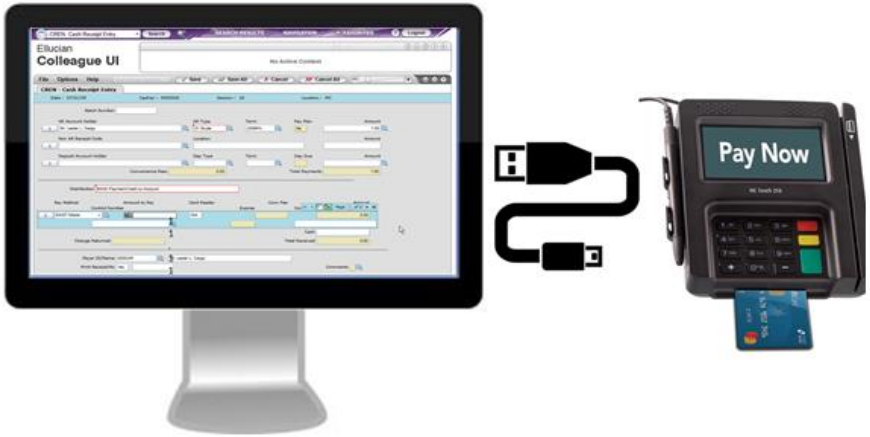
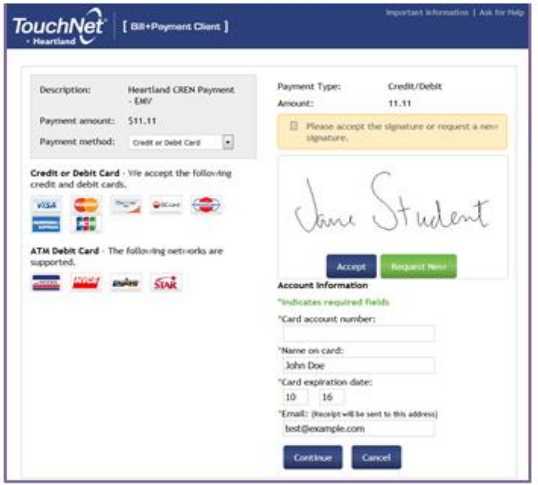
EMV Client

Colleague



Client



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Integration

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Transaction Chain Management

RECON 1™
The Power to Know™

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TRANSACTION CHAIN MANAGEMENT

- Card Processing
- ACH Processing
- PayPath Service
- Wire Payments

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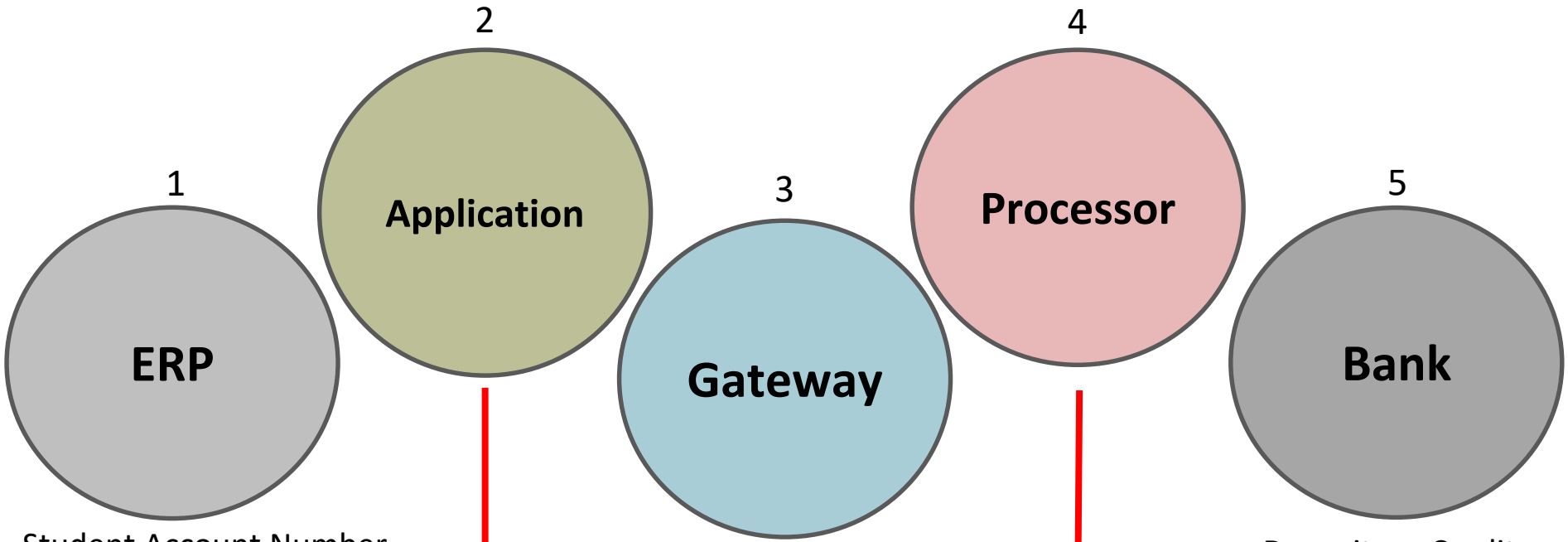
Links in the Transaction Chain



Student Account Number
Student Account Balance

Payment Options
Payment Information

Payment Batches
Payment Summaries

Settlement Info
Processing Fees

Deposits - Credits
Fees - Debits

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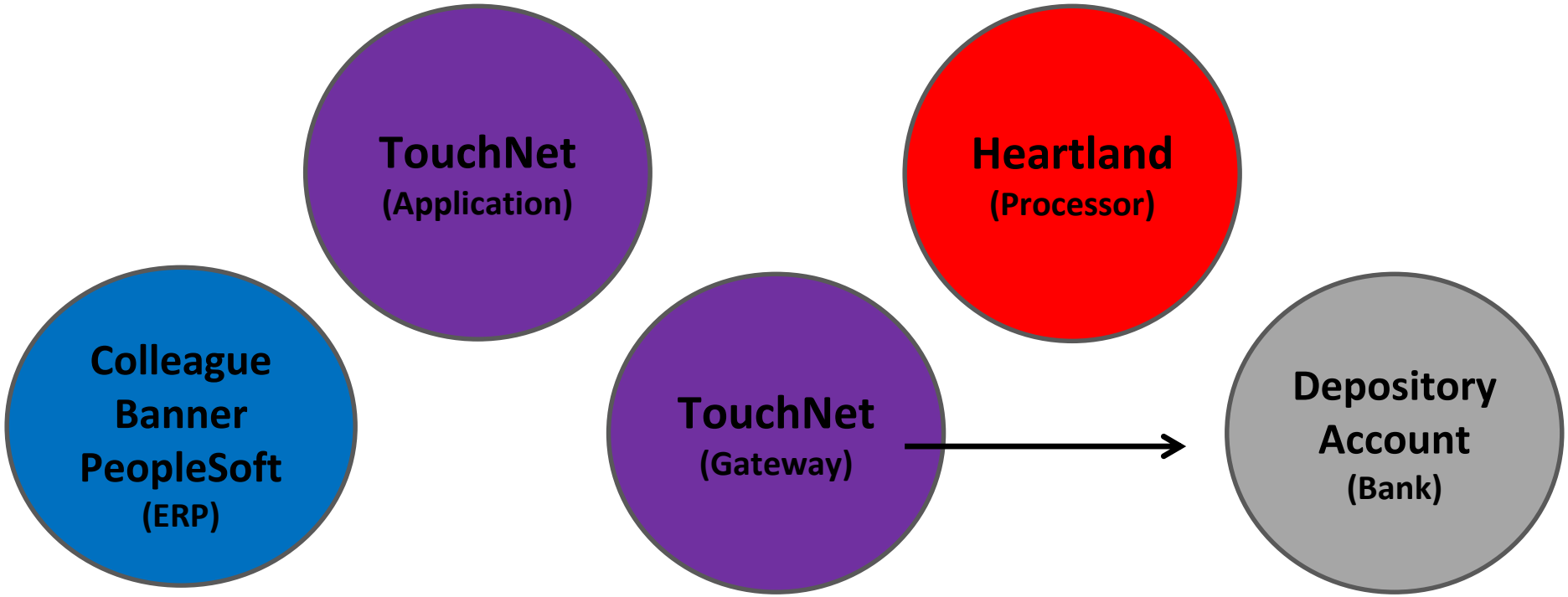
Connecting the Transaction Chain



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Business Office – Manage the Chain

Batch Details	Payment Gateway				ERP	Global/ Heartland				
Date/Time	Transaction ID	Reference Number	Payment Method	Type	Ancillary Data	Amount	Fee	Settled Net	Status	Actions
1/1/2016 13:15:23 CDT	13	20140101000000	Visa	PUR	B80000025	$800.25	-$22.00	$778.25	✔	
1/1/2016 13:19:03 CDT	14	20140101000001	Visa	CRD	B80000014	$-4,330.00	-$9.75	-$320.25	✔	
1/1/2016 13:19:04 CDT	15	20140101000002	American Express	PUR	B80000124	$572.50	-$1.00	N/A	✔	
1/1/2016 13:19:05 CDT	16	20140101000003	MasterCard	PUR	B80000057	$172.00	-$4.73	$167.27	✔	
1/1/2016 13:19:06 CDT	17	20140101000004	Visa	PUR	B80000077	$15.00	-$0.50	$14.50	✔	
1/1/2016 13:19:07 CDT	18	20140101000005	Visa	PUR	B80000010	$300.65	-$8.25	$292.40	✔	

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IT – Secure the Chain

PCI Security Standards Council

Payment Card Industry (PCI)
Data Security Standard

Self-Assessment Questionnaire A
and Attestation of Compliance

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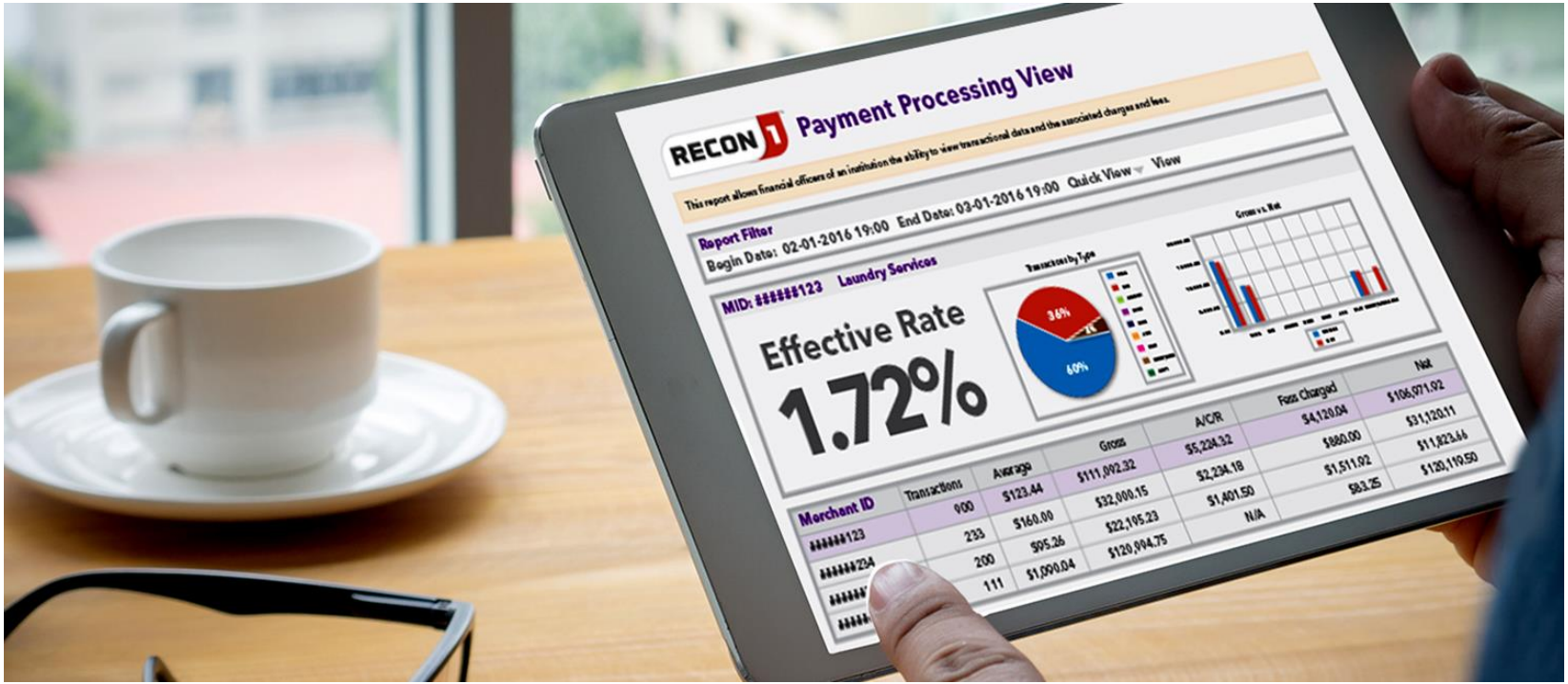
Finance Office – Control Chain Costs



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Technology Evolution

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One-Click Payments

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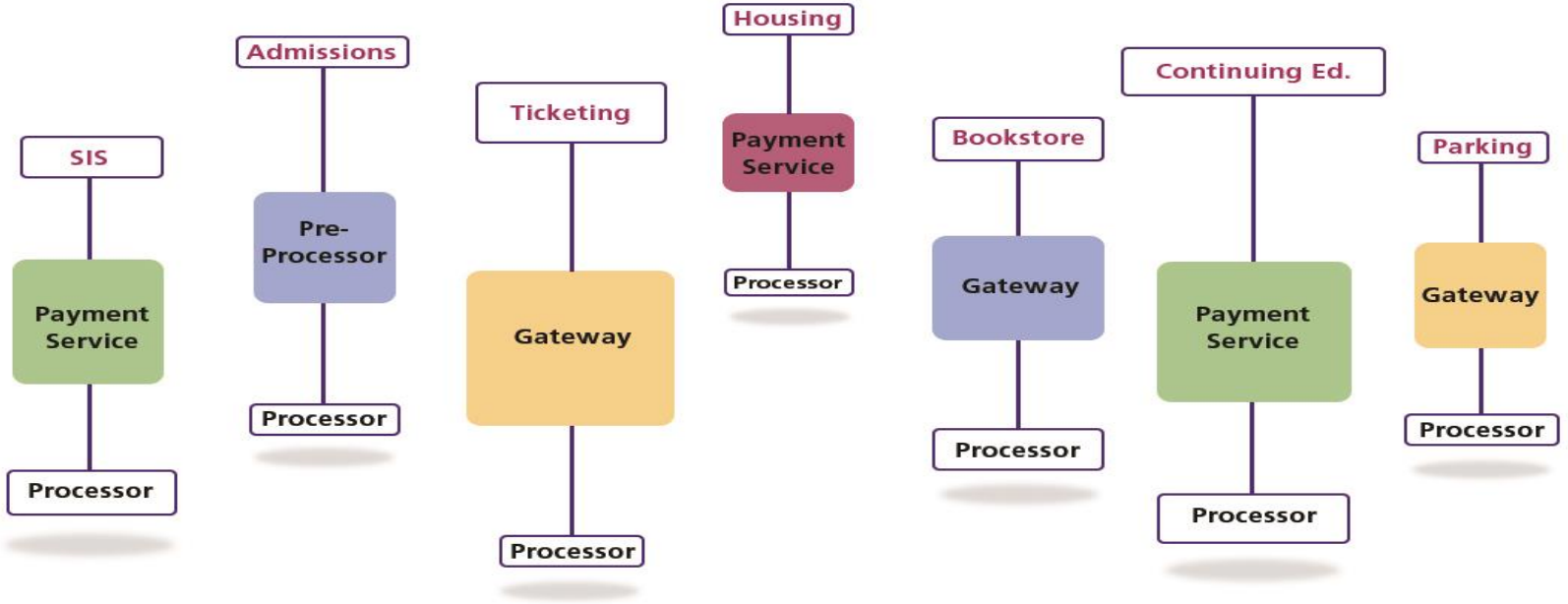
BUSINESS OFFICE
ONLINE BILLING
PAYMENT PLANS
FINANCIAL AID REFUNDS
STUDENT PAYMENTS
SPONSOR ACCOUNTS
1098T
DELINQUENT ACCOUNTS
REGISTRATION
ADMISSIONS FEE
EVENTS
CONTINUING ED
TESTING FEES
STOREFRONTS
TICKETING
ATHLETICS
ALUMNI
DONATIONS
AUXILIARY OFFICE
HOUSING
BOOKSTORE
POS DINING
CAMPUS CARD
VENDING
PARKING
LAUNDRY
PRINTING
LIBRARY

Too Many Payment Systems



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360U
ONE STOP SHOP
BILLING AND PAYMENTS
PAYMENT PLANS
FINANCIAL AID REFUNDS
POS DINING
SPONSOR ACCOUNTS
DELINQUENT ACCOUNTS
FEES
EVENTS
CONTINUING ED
VENDING
DONATIONS
TICKETING
HOUSING
BOOKSTORE
CAMPUS CARD
PARKING
PRINTING
LAUNDRY
STOREFRONTS
ATHLETICS
LIBRARY
ATTENDANCE

Card Systems of the Past

Over Served

Under Served

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Mobile

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Credentials and Permissions

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OneCard VIP – *Your Pass to Student Success*

OneCard VIP™

Base Platform

STUDENT

ONECARD ACCOUNT

- Student ID
- Account Management
- Mobile ID
- Mobile Campus

CARD CENTER

PERMISSIONS

- ID Verification
- Library Access
- Time | Attendance
- Check In
- Events/Recreation

ADMINISTRATION

- Web-based Interface
- Card Station
- Mobile Management
- Report Generator

CORE TECHNOLOGY

SYSTEM MANAGER

- System Health Check
- Real-time Alerts
- Configurations

FINANCIAL TRANSACTIONS

- Declining Balance
- Online Deposits
- Mobile Payments

ONECARD INTEGRATOR

- Data Exchange
- OneCard Ready Partners
- TouchNet Platform

Application Suites

DINING SUITE

ACCESS SUITE

PARTNER CONNECTS

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Campus Card Systems Today

simple.
integrated.
mobile.

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Hosted

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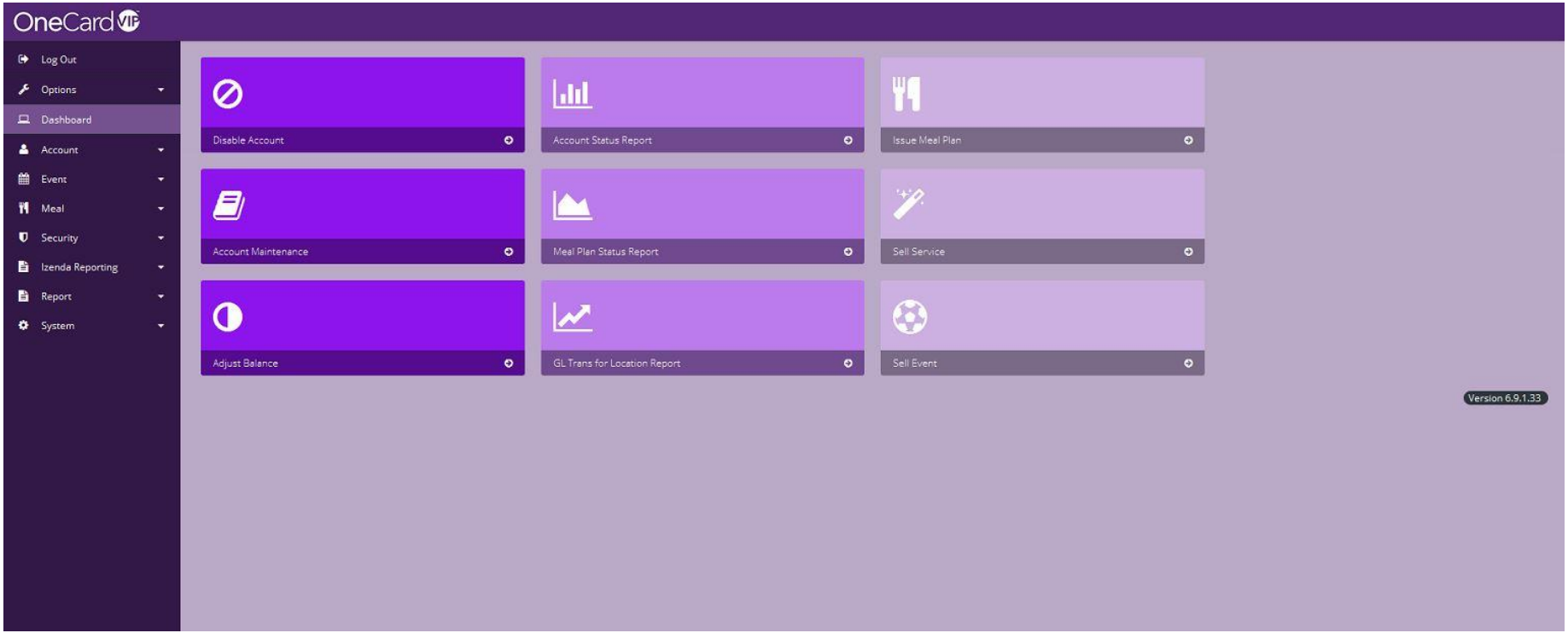
Web-based Management



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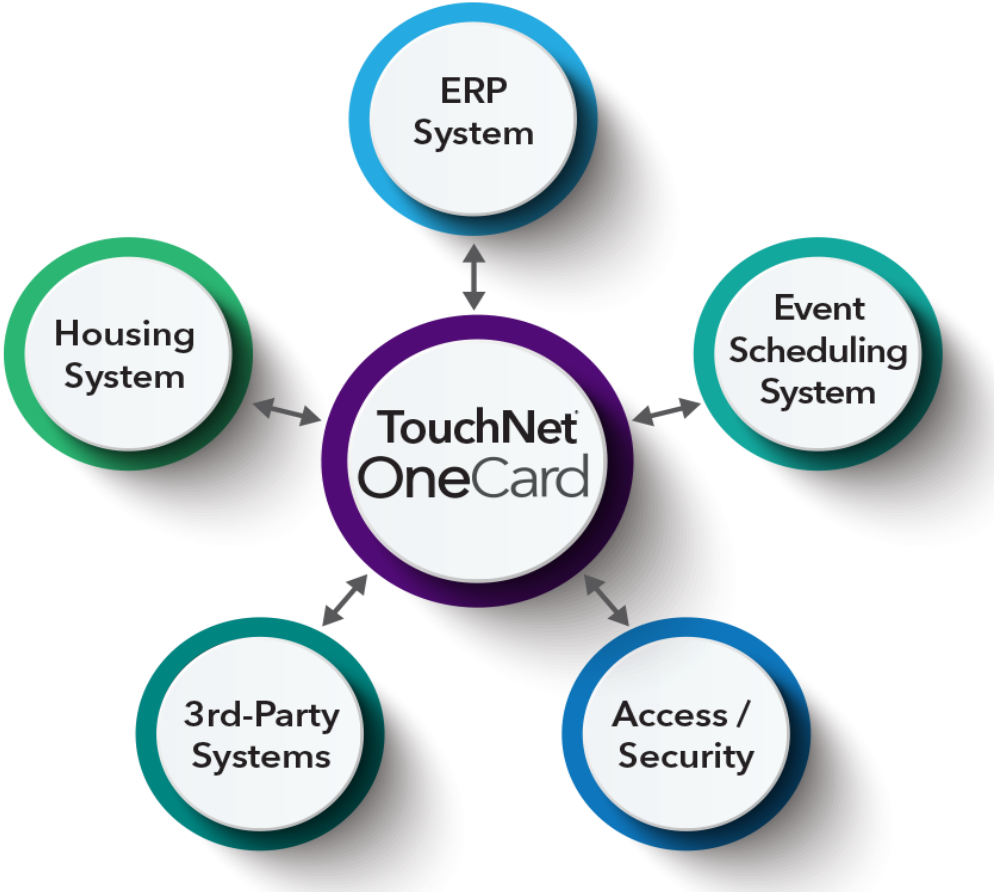
Integration



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Rethink the Campus Card

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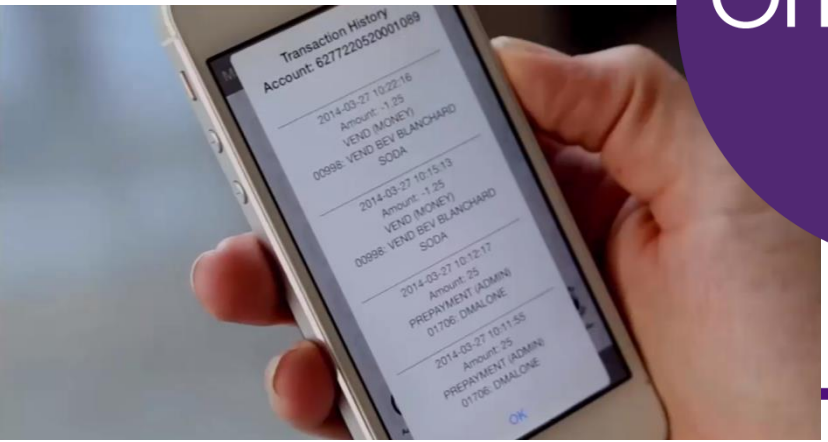
Secure Transactions Campuswide

OneCard VIP™



OneCard Data Analytics

- Enhance Student Experience
- Improve Student Satisfaction
- Aid in Business Decision Making

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Track Student Engagement

Transaction Time ▲	Terminal	Transaction Type	Amount	Meal Plan	Transaction Result
8/3/2016 9:17:25 AM	00249: ONEWEB	129: ADMINISTRATIVE SURCHARGE	-2.00		00020: Prepayment successfully recorded.
8/3/2016 9:17:25 AM	00249: ONEWEB	003: PREPAYMENT (ADMIN)	12.00		00000: Pass
9/8/2016 8:24:37 AM	00646: JOES SAMSUNG GALAXY TAB 3	004: VEND (MONEY)	0.00		00006: Successful vend.
9/27/2016 10:45:02 AM	00666: JOE'S IPAD	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:46:11 AM	00666: JOE'S IPAD	004: VEND (MONEY)	-1.90		00006: Successful vend.
9/27/2016 10:46:57 AM	00666: JOE'S IPAD	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:47:23 AM	00666: JOE'S IPAD	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:48:14 AM	00666: JOE'S IPAD	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:49:14 AM	00666: JOE'S IPAD	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:50:53 AM	00760: MIRO'S OFFICE - NDE	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:51:55 AM	00760: MIRO'S OFFICE - NDE	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:52:19 AM	00760: MIRO'S OFFICE - NDE	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:53:08 AM	00759: JOE'S OFFICE - NDE	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.

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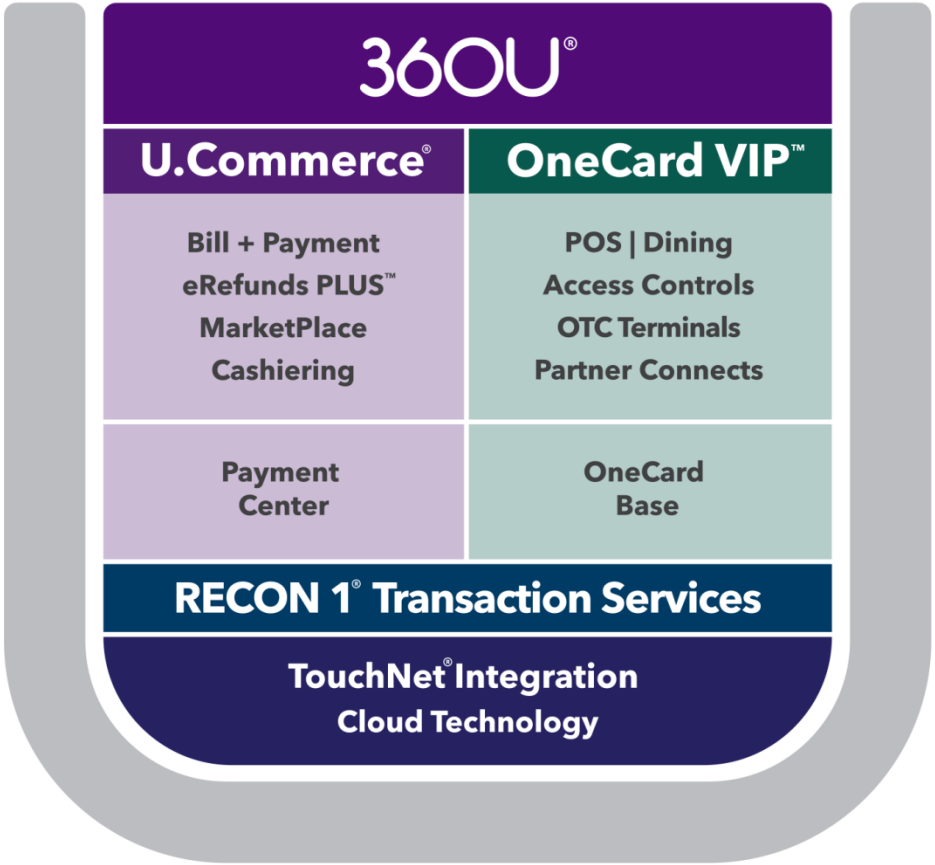
Unified Commerce and Credentials



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Regional Manager, U.Commerce

Maura Milner
Regional Manager, Transaction Services

Matt McGehee
Regional Manager, One Card

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