

INTEGRATED COMMERCE AND CREDENTIALS SYSTEM

PRESENTERS:

Dirk Bravence

Regional Manager

Maura Milner

Transaction Manager

Matt McGehee

Regional Manager

About TouchNet

- Incorporated in 1989
- Global merged with Heartland 2016
- 850 + schools on TouchNet
- Ellucian Strategic Partner / Ellucian Payment Center
- PeopleSoft Validated Integration Partner

The Oracle logo consists of the word "ORACLE" in white, uppercase, sans-serif font, centered within a solid red rectangular background.

ORACLE®

Validated Integration

Oracle Applications

The Complete Approach to Campus Business



Campuswide Payments 7.0 June 2017



Unified Student Experience



Student Account: Amy Kaufman

Balance	\$18,377.43
Estimated Financial Aid	\$1,700.00
Balance Including Estimated Aid	\$16,677.43


[View Account](#)

OneCard Account: ****1234

Balance	\$174.35
Used last 30 days	\$68.75

[Manage Card](#)

My Store

 <p>Senior Trip</p>	 <p>LSAT Test Fee</p>
 <p>Lab Kits</p>	 <p>Caps and Gowns</p>

[More Stores](#)

Important Dates

Drop Deadline November 21, 2016
W assigned to individual course(s)
Drops of individual courses must be approved by the student's college.

Drop or Add a Course after the Drop/Withdrawal Deadline December 7, 2016
Students must petition their college with appropriate documentation for approval to drop or add after the deadline.

Final Exams December 12 - 16

Commencement December 16 - 17
Dates of graduate and professional school commencements can vary. Please refer to the official schedules.

[View Calendar](#)

Scholarships

Name	Amount	GPA
Dean's Scholarship	\$20K	3.85
Faculty Scholarship	\$15K	3.71
University Scholarship	\$12K	3.66
Founder's Scholarship	\$8K	3.60

[View All](#)

Job Highlights



Furniture pickup and delivery
Route Team Members to join our growing team! We make the ordinary business of junk removal exceptional!



Lab Technicians needed
We connects scientific professionals with opportunities and we currently have a contract-to-hire opening.

[View All](#)

Dining Plans

Delux Plan	\$1,800.00 per Semester
Basic Plan	\$1,500.00 per Semester
Apartment Plan	\$800.00 per Semester

[View All](#)

Refunds

eRefunds

Sign up for eRefunds to have your refund deposited directly into your checking account.

Discover Debit

Get your refunds applied to a Discover Debit cash back card.



Student Self-Service



Logged in as: Amy L Student | Logout

[Home](#) [My Account](#) [Payment Plans](#) [Deposits](#) [Refunds](#) [Help](#)

[My Profile](#)

Welcome to Payment Center!

Make payments, view account activity, store payment profiles, and set up parents or guardians to access your account.

Registration for next semester is final January 23rd and all tuition fees are due by January 18th, and make payments on your account.

You can pay all fees by credit card or electronic check here.

Remember to complete your Residence Hall License Agreement Form with the Residence Life Office.

There is a hold on your account which prevents you from making a payment at this time. Please contact the Business Office for assistance.

Account: Amy L. Student ID: ****1234

Balance **\$18,377.43**

Estimated Financial Aid **\$1,700.00**

Balance Including Estimated Financial Aid **\$16,677.43**

[View Activity](#)

[Enroll in Payment Plan](#)

[Make Payment](#)

Statements

Your latest eBill Statement

Statement (02/15/2017) **\$3,267.58** [View](#)

Your latest 1098-T Tax Statement

2016 1098-T Tax Statement [View](#)

Term Balances

Spring Term 2017 **\$7,678.23**

Fall Term 2016 **\$5,063.29**

Spring Term 2016 **\$3,935.91**

My Profile Setup

[Authorized Access](#)

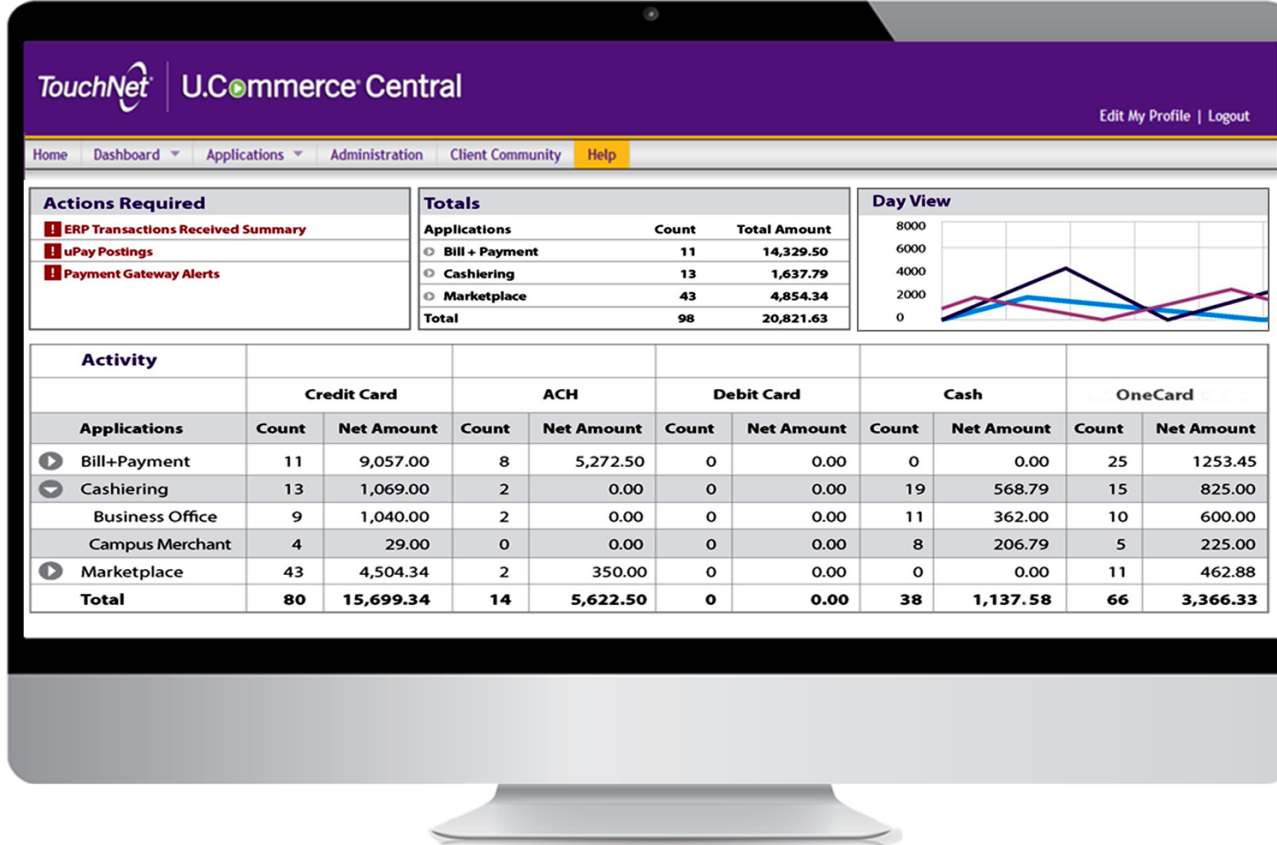
[My Payment Profile](#)

[Electronic Refunds](#)

[Auto Bill Pay](#)

[Notifications](#)

Unified Management Dashboard



Controls

U.Commerce Central

Dashboard | RECON 1 | Real-time Alerts | Op Centers | Client Community

Commerce Applications

Bill+Payment

eStatements
(eBills, 1098-T's)

Payment Plans

eRefunds

SponsorPoint

Sponsor Self-Service

Back Office Manager

GoArmy Connect

Cashiering

Student Payments

Departmental

Retail

Marketplace

uStores

Marketplace POS

uPay / TouchNet Ready

Payment Center

Student Account Center

PayNow & Schedule Future
Stored Payment Profiles
Authorized (Parent) Payor

Automated Alerts
Consent Manager
Payment Points

RECON 1 Transaction Services

Payment Cards
ACH
Campus Cards

EMV Client
PayPath
Wire Transfers

Payment Gateway

Real-Time Integration | Intelligent Routing | Fraud Detection | Management | Reporting

Integration

ERP Connect

Student System
Finance /GL
Payment Points

Processor Connect

Third Party Processors,
Banks, and Credit Unions

Partner Connect

TouchNet Ready
Partner Program

1. Easier PCI Compliance
2. Reducing the Cost of Processing
3. Automating Campus Commerce Transactions

The logo for ellucian, featuring the word "ellucian" in a white, lowercase, sans-serif font with a registered trademark symbol (®) to its upper right. The text is centered within a dark purple square background.The words "STRATEGIC" and "PARTNER" stacked vertically in a white, uppercase, sans-serif font. The text is centered within the dark purple square background, positioned below the "ellucian" logo.

Ellucian Payment Center

News Global ▾ Careers Client I

ellucian.

Software

Services

Cloud

Insights

Events

Support & Training

About Us

Home › Software › Human Resources and Finance › Ellucian Payment Center by TouchNet



Ellucian Payment Center by TouchNet®

Payment transactions across campus have grown in both volume and complexity. With more payment channels, payment points, and merchants, you need a more sophisticated and secure solution to manage complexity. Ellucian Payment Center by TouchNet® is that solution.

[BENEFITS](#)

[FEATURES](#)

[HOW IT WORKS](#)

[WHY USE](#)

TouchNet + Heartland

EMV Client

Colleague



Client

TouchNet + Heartland [BIR + Payment Client] Important Information | Ask for Help

Description: Heartland CREN Payment - EMV
Payment amount: \$11.11
Payment method: Credit or Debit Card

Payment Type: Credit/Debit
Amount: 11.11

Please accept the signature or request a new signature.

John Student

Accept Request New

Account Information
*Indicates required fields
*Card account number:
Name on card:
John Doe
*Card expiration date:
10 16
*Email: (Receipt will be sent to this address)
test@example.com

Continue Cancel

TouchNet + Heartland

Integration



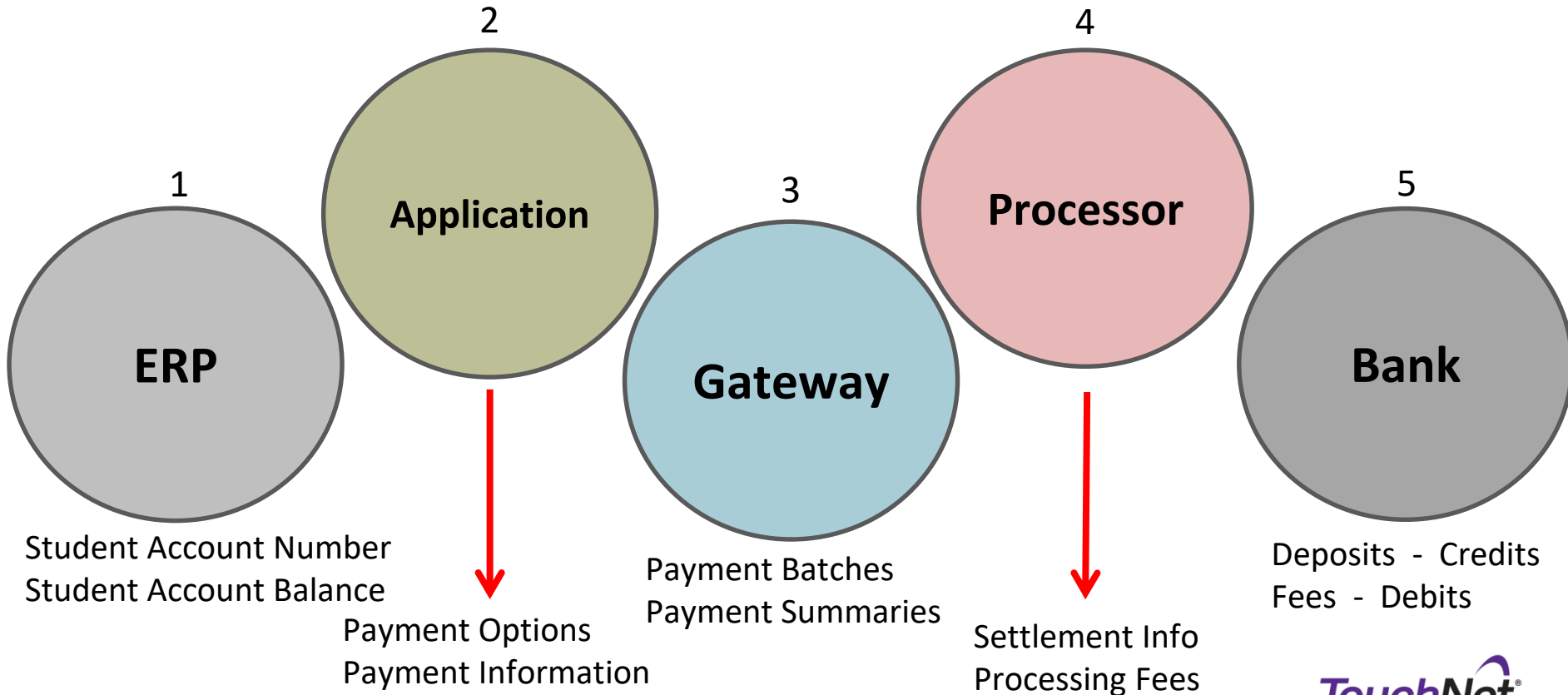
Transaction Chain Management



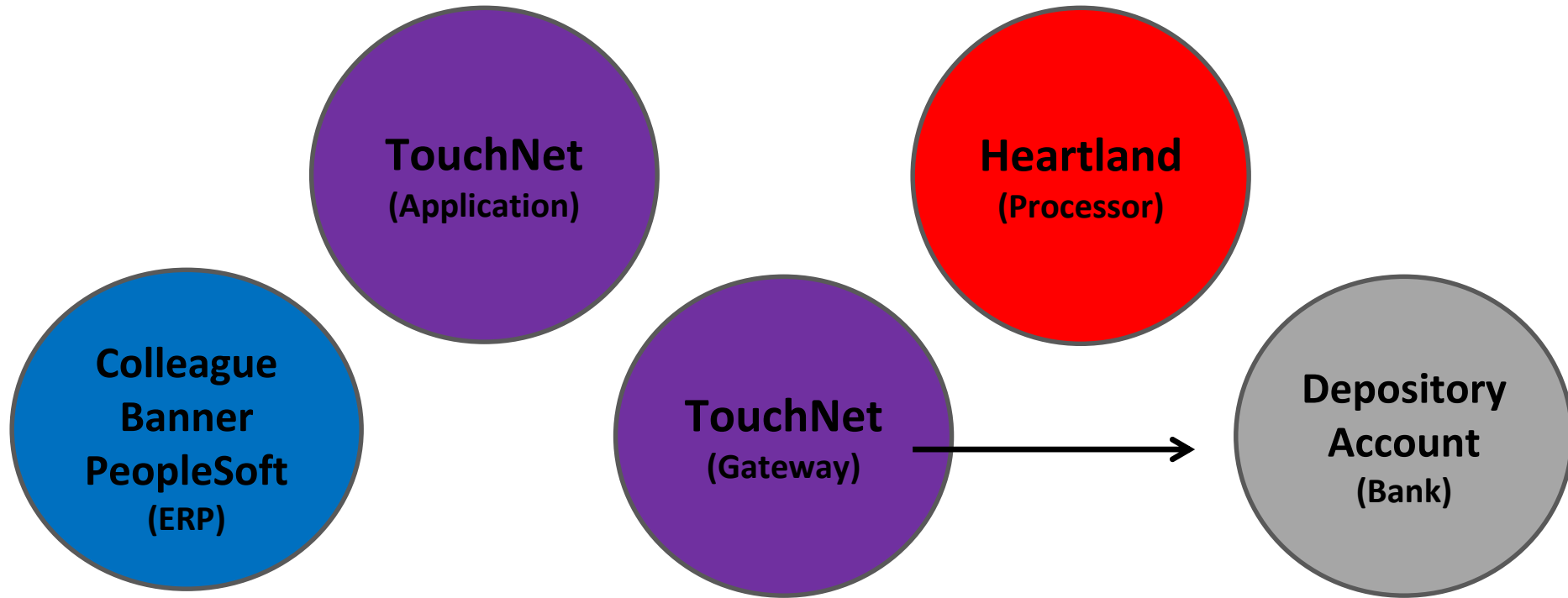
TRANSACTION CHAIN MANAGEMENT

- **Card Processing**
- **ACH Processing**
- **PayPath Service**
- **Wire Payments**

Links in the Transaction Chain



Connecting the Transaction Chain



Business Office – Manage the Chain

Batch Details	Payment Gateway				ERP	Global/ Heartland				
	Date/Time	Transaction ID	Reference Number	Payment Method	Type	Ancillary Data	Amount	Fee	Settled Net	Status
1/1/2016 13:15:23 CDT	13	2014010100000	Visa	PUR	B80000025	\$800.25	-\$22.00	\$778.25	✓	
1/1/2016 13:19:03 CDT	14	2014010100001	Visa	CRD	B80000014	-\$4,330.00	-\$9.75	-\$320.25	✓	
1/1/2016 13:19:04 CDT	15	2014010100002	American Express	PUR	B80000124	\$572.50	-\$1.00	N/A	✓	
1/1/2016 13:19:05 CDT	16	2014010100003	MasterCard	PUR	B80000057	\$172.00	-\$4.73	\$167.27	✓	
1/1/2016 13:19:06 CDT	17	2014010100004	Visa	PUR	B80000077	\$15.00	-\$0.50	\$14.50	✓	
1/1/2016 13:19:07 CDT	18	2014010100005	Visa	PUR	B80000010	\$300.65	-\$8.25	\$292.40	✓	

IT – Secure the Chain



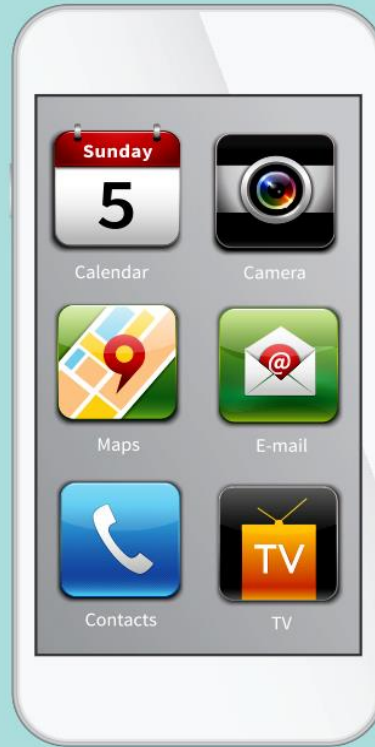
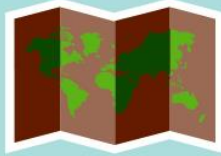
Payment Card Industry (PCI)
Data Security Standard

Self-Assessment Questionnaire A and Attestation of Compliance

Finance Office – Control Chain Costs



Technology Evolution



One-Click Payments





**BUSINESS
OFFICE**

ONLINE BILLING
PAYMENT PLANS
FINANCIAL AID REFUNDS
STUDENT PAYMENTS
SPONSOR ACCOUNTS
1098T
DELINQUENT ACCOUNTS

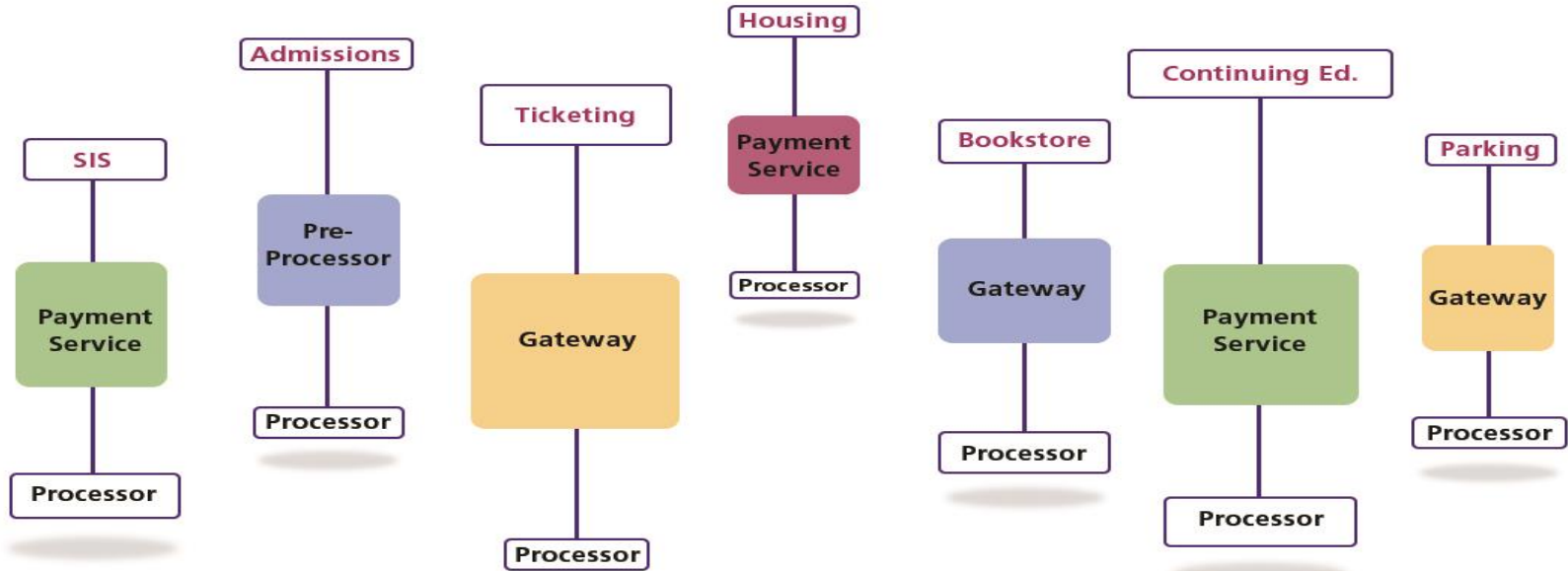
**AUXILIARY
OFFICE**

REGISTRATION
ADMISSIONS FEE
EVENTS
CONTINUING ED
TESTING FEES

STOREFRONTS
TICKETING
ATHLETICS
ALUMNI
DONATIONS

HOUSING
BOOKSTORE
POS DINING
CAMPUS CARD
VENDING
LAUNDRY
LIBRARY
PARKING
PRINTING

Too Many Payment Systems





360U

ONE STOP SHOP

BILLING AND PAYMENTS

PAYMENT PLANS

FINANCIAL AID REFUNDS

POS DINING

SPONSOR ACCOUNTS

DELINQUENT ACCOUNTS

FEES

EVENTS

CONTINUING ED

VENDING

DONATIONS

TICKETING

HOUSING

BOOKSTORE

CAMPUS CARD

PARKING

PRINTING

LAUNDRY

STOREFRONTS

ATHLETICS

LIBRARY

ATTENDANCE

Card Systems of the Past

Over Served



Under Served



Mobile



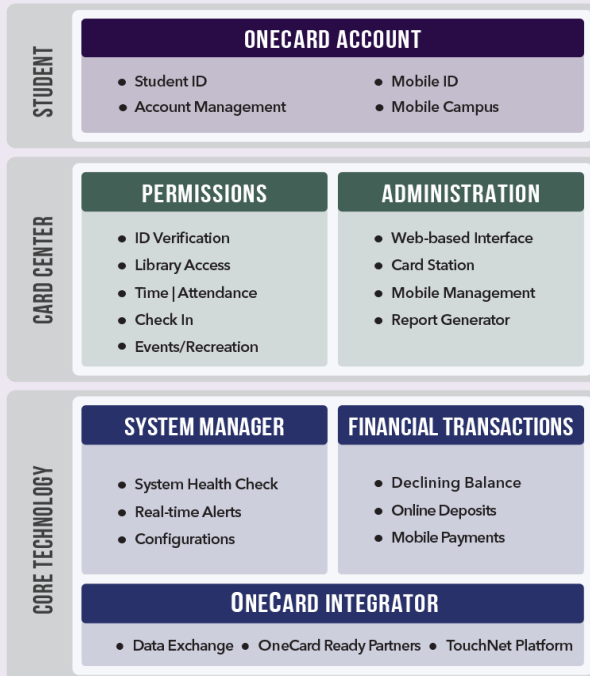
Credentials and Permissions



OneCard VIP – Your Pass to Student Success

OneCard VIP™

Base Platform



Application Suites



DINING SUITE



ACCESS SUITE



PARTNER CONNECTS

simple.
integrated.
mobile.

Hosted



Web-based Management

OneCard VIP

- Log Out
- Options
- Dashboard
- Account
- Event
- Meal
- Security
- Izenda Reporting
- Report
- System

Disable Account

Account Status Report

Issue Meal Plan

Account Maintenance

Meal Plan Status Report

Sell Service

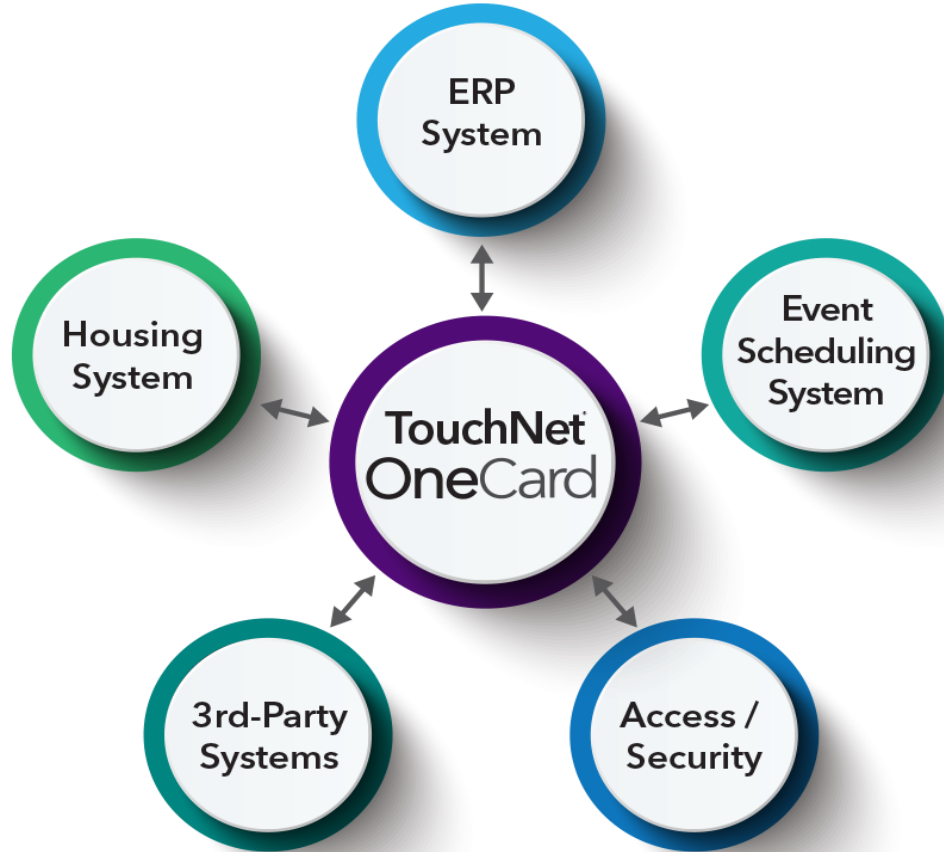
Adjust Balance

GL Trans for Location Report

Sell Event

Version 6.9.1.33

Integration



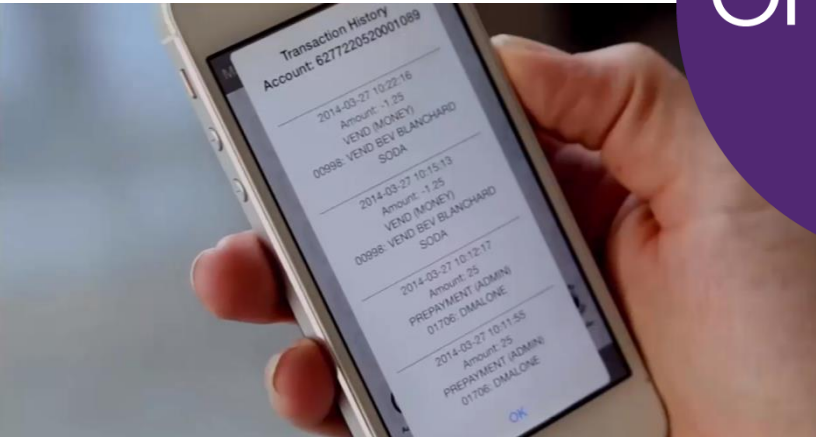
Rethink the Campus Card



Secure Transactions Campuswide



OneCardVIP™



OneCard Data Analytics

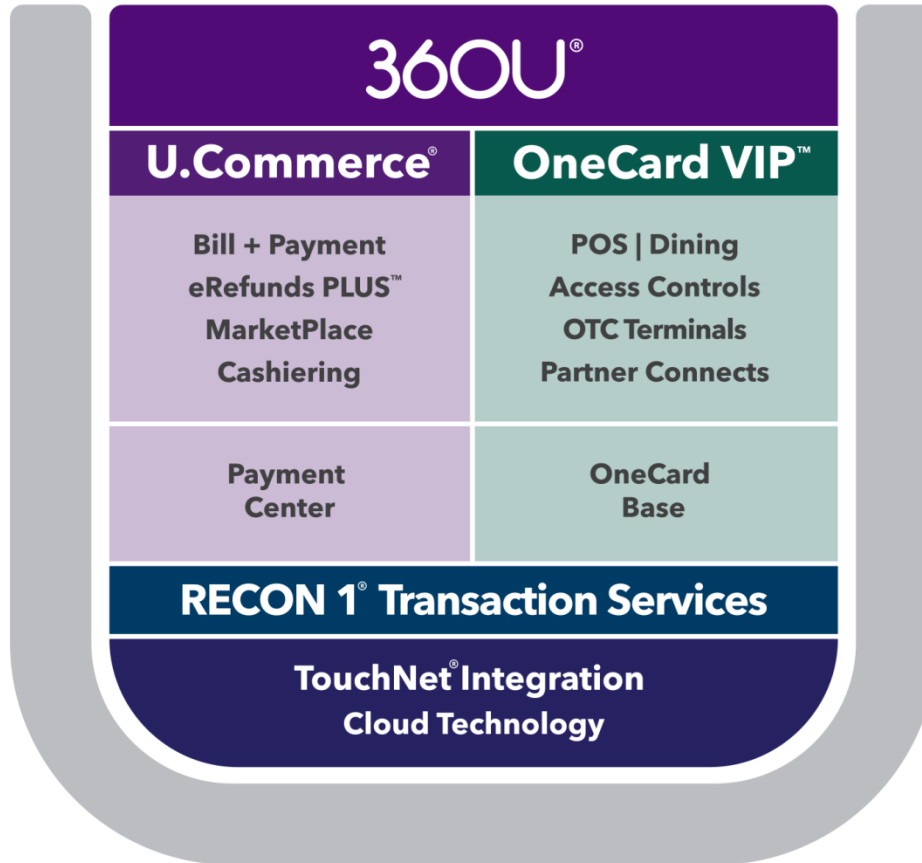
- Enhance Student Experience
- Improve Student Satisfaction
- Aid in Business Decision Making



Track Student Engagement

Transaction Time ▲	Terminal	Transaction Type	Amount	Meal Plan	Transaction Result
8/3/2016 9:17:25 AM	00249: ONEWEB	129: ADMINISTRATIVE SURCHARGE	-2.00		00020: Prepayment successfully recorded.
8/3/2016 9:17:25 AM	00249: ONEWEB	003: PREPAYMENT (ADMIN)	12.00		00000: Pass
9/8/2016 8:24:37 AM	00646: JOES SAMSUNG GALAXY TAB 3	004: VEND (MONEY)	0.00		00006: Successful vend.
9/27/2016 10:45:02 AM	00666: JOE'S IPAD	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:46:11 AM	00666: JOE'S IPAD	004: VEND (MONEY)	-1.90		00006: Successful vend.
9/27/2016 10:46:57 AM	00666: JOE'S IPAD	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:47:23 AM	00666: JOE'S IPAD	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:48:14 AM	00666: JOE'S IPAD	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:49:14 AM	00666: JOE'S IPAD	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:50:53 AM	00760: MIRO'S OFFICE - NDE	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:51:55 AM	00760: MIRO'S OFFICE - NDE	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:52:19 AM	00760: MIRO'S OFFICE - NDE	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.
9/27/2016 10:53:08 AM	00759: JOE'S OFFICE - NDE	001: ACCESS, ENTRY	0.00		00003: Access granted because of individual.

Unified Commerce and Credentials



Dirk Bravence
Regional Manager, U.Commerce

Maura Milner
Regional Manager, Transaction Services

Matt McGehee
Regional Manager, One Card